

2015 CONVENTION AGENDA

SUNDAY, MAY 31

2:00 PM - 5:00 PM

Building An Effective Behavioral Health Program in LTC Communities

SHEILA WILLIAMS (3.0 PC CEUS)

4:00 PM - 10:00 PM

HOSPITALITY

MONDAY, JUNE 1

8:00 AM - 8:30 AM

REGISTRATION

8:30 AM - 10:00 AM

CREATING EMPATHY: LIVING AS A RESIDENT

TERESA LEEDS (1.5 PCCEUS)

10:00 AM - 10:15 AM

BREAK

10:15 AM - 12:15 PM

DEMENTIA: CONNECTING THROUGH MUSIC

CHERYL PARSONS, RN, LNHA (2.0 PC CEUS)

12:15 PM - 1:00 PM

LUNCH /GENERAL MEMBERSHIP MEETING

1:00 PM - 2:30 PM

BREAK OUT 1 - ABCs OF EMERGENCIES FOR LONG TERM CARE

Randall J. Davis, BBA, NR Paramedic (1.5 CEUS)

BREAK OUT 2 - PEPPER AND COMPLIANCE PROGRAM-WORKING TOGETHER

SUZY HARVEY RN AND SHERRI ROBBINS, RN (1.5 CEUS)

SPEAKER SPONSORED BY BKD

2:30 PM - 2:45 PM

BREAK

2:45 PM - 4:15 PM

BREAK OUT 1 - ACTIVITIES FOR THE YOUNGER RESIDENT

(1.5 PC CEUS)

TAMMIE HENDERSON

BREAK OUT 2 - CODE RESPONSE

(1.5 PC CEUS)

GERI MCKEE

4:00 PM - 10:00 PM

HOSPITALITY

TUESDAY, JUNE 2

8:00 AM - 8:30 AM

REGISTRATION

8:30 AM - 10:00 AM

DNR - Who Decides and What does it Mean (1.5 PC CEUS)

JAMES P. BERGER, JD, CFP

10:00 AM - 10:15 AM

BREAK

10:15 AM - 11:45 AM

The Customer is Always Right But Who Are They? (1.5 PC CEUS)

BETH BUSSEAU

11:45 AM - 12:30 PM

LUNCH

12:30 PM - 1:30 PM

BREAK OUT 1 - BECOME A LONG TERM CARE RESTAURATEUR: MASTERING THE ART OF RESTAURANT-STYLE DINING (1.0 PC CEUS)

AMY REAMAN, RD, LD

BREAK OUT 2 - REDUCTION OF ANTI-PSYCHOTICS TO IMPROVE QUALITY MEASURES

KELLI MUSICK, PHARM D, CGP (1.0 PC CEUS)

SPEAKER SPONSORED BY RED CROSS PHARMACY

2015 CONVENTION AGENDA

1:30 PM - 1:45 PM	BREAK
1:45 PM - 2:45 PM	BREAK OUT 1 - DO YOU HAVE THE RIGHT TOOLS IN PLACE TO MONITOR MEDICATION STORAGE? (1.0 PC CEUS) KELLI KRUTHOFF, PHARM.D. <i>SPEAKER SPONSORED BY SENIOR CARE PHARMACY</i> BREAK OUT 2 - IMPLEMENTING EHR: ROADMAP AND SPEED BUMPS (1.0 CEUS) BRANDON DUKE, PRESIDENT BRIGHT-LINE CONSULTING <i>SPEAKER SPONSORED BY BRIGHT-LINE CONSULTING</i>
2:45 PM - 3:00 PM	BREAK
3:00 PM - 4:30 PM	BREAK OUT 1 - FALL INVESTIGATION (1.5 PC CEUS) ALEXIS ROAM, MSN, RN BREAK OUT 2 - ADMINISTRATOR LICENSURE UPDATE (1.5 CEUS) SALLY MCKEE
7:00 PM	RECEPTION-BALLOTING-BANQUET-AWARDS, ELECTIONS, ENTERTAINMENT

WEDNESDAY, JUNE 3

8:00 AM - 8:30 AM	REGISTRATION
8:00 AM - 9:00 AM	BREAKFAST
9:00 AM - 10:00 AM	WALKING FOR WELLNESS: THE BENEFITS OF EXERCISE PROGRAMS FOR OLDER ADULTS (1.0 PC CEUS) NEELY SULLIVAN, PT, CLT
10:00 AM - 10:15 AM	BREAK
10:15 AM - 11:45 AM	REGULATORY UPDATE (1.5 CEUS) DHSS STAFF
11:45 - 12:00 PM	BREAK
12:00 - 1:30 PM	PHYSICIAN PRACTICES: WHY WE DO WHAT WE DO, AND WHEN? (1.5 CEUS) DR. ERIC BARNES, D.O.
1:30 PM	ADJOURN

Sponsored by: Missouri Association of Nursing Home Administrators
4100 Country Club Drive
Jefferson City, MO 65109
573-634-5345 Fax: 573-634-8590
www.mlnha.org



ABOUT THE PROGRAMS

Sunday, May 31st - 2:00 - 5:00 pm (3.0 PCceus) Building An Effective Behavioral Health Program in Long Term Care Communities

Making Behavioral Health Programs a Win-Win

Barriers To Treatment

Program Development (What does successful programming look like?)

Referrals (The referral process)

Marketing in the 21st Century

Census Building - Brand Development - Social Media Marketing? (Is it for you?)

Sheila Williams has a Bachelor of Science degree from the University of Missouri St. Louis and has an extensive career as a licensed practical nurse. Her training includes administrative, clinical , as well as psychosocial practice. She has functioned in the capacity of Director of Program Development, Director of Mental Health, Director of Social Services as well as worked for several agencies that have had contracts with Missouri Children's Division. Her goal is to help long term care facilities improve the quality of care by using evidenced based practice and showing them an effective way to build census, modification of challenging behaviors and updates on approaches to regulatory compliance. Her skills include strategic planning, program management and staff development. I have presented numerous educational sessions to all levels of staff. These sessions include topics on risk management, documentation including skilled care, medical malpractice risk reduction strategies, and Federal and State laws affecting long term healthcare. Sheila presents strategies for successful cooperation with psycho-social community agencies, administrators as well as the entire interdisciplinary team.

Monday, June 1 - 8:30 -10:00 am (1.5 PC ceus) Creating EmpathyLiving As A Resident

“Walk a Mile” is an enrichment program creating a “lived” experience for all staff during which they have an opportunity to “walk a mile” in a residents shoes. It began with newly hired NA's during certification training class and has expanded to include all staff as part of orientation. Experiences includes restricted mobility and sensory impairment, as well as altered comfort and dignity. Goals of this program include improved staff retention, employee satisfaction, and most of all empathy leading to improved resident satisfaction. **Teresa Leeds** is the Assistant DON at The Living Center in Marshall, MO. She has been working in Long term care as a nurse for 26 years after completing Moberly Area Community College PN program in 1988, and Accelerated ADN in 2005.

Monday, June 1 - 10:15 - 12:15 am (2.0 PC ceus) Dementia: Connecting Through Music Always searching for a way to divert agitated residents, provide care without upsetting them or liven up those who just seem listless? While music/music therapy does not represent a treatment of dementia, its use is based on a possible beneficial effect on symptoms including social, emotional and cognitive skills and for decreasing behavioral problems of individuals with dementia. Thus, there are clear implications for patients' and caregivers' quality of life. This approach is one you won't want to miss learning about. **Cheryl Parsons** is a registered nurse, long term care administrator, former skilled facility owner, author, long term care consultant, speaker and informal dispute resolution reviewer. She has over 36 years of combined nursing, administration, ownership and consulting experience in the industry and has received awards in recognition of her accomplishments and dedication to improving long term care. Cheryl speaks passionately about person-centered care and has dedicated a large part of her speaking career to motivating providers at all levels to leave the institutional model behind. She has published two books, “The Core Building Blocks of Quality in LTC,” and “The Crucial Role of Social Services in Long Term Care.” In addition she has prepared and spoken on over 500 seminar programs on various issues which challenge the industry. In July of 2011 she began work with Primairs, Missouri's Quality Improvement Organization, as an Informal Dispute Resolution Reviewer.

ABOUT THE PROGRAMS

Monday, June 1 - 1:00 - 2:30 pm Break Out 1 (1.5 ceus) ABCs Of Emergencies For Long Term Care.

Emergency - it is happening to you. Disaster - it is happening to me! Worried vs. concerned. Worried: knowing something can happen but not knowing what to do. Concerned: knowing something can happen but knowing what to do. **Randall J. Davis, BBA, NR Paramedic** is the Clinical Education Coordinator for St Francois County Ambulance District. He also teaches for the State of Missouri and for FEMA. Randall has a Bachelor of Arts in Business Administration from Fontbonne University, and an Associate of Science Degree in Paramedic Technology from Jefferson College.

Monday, June 1- 1:00 - 2:30 pm Break Out 2 (1.5 ceus): PEPPER and Compliance Program-Working Together Understanding the PEPPER report and how to use the information in an effective compliance program is essential to providing quality care. With value based purchasing and bundled payments, not providing quality care could be a death sentence for some SNFs. **Suzy Harvey, RN-BC, RAC-CT** A member of BKD National Health Care Group, Suzy has more than 34 years of experience in health care, with 30 of those years in long-term care. She performs clinical consulting and education for health care providers on Medicare reimbursement strategies. Suzy has trained numerous skilled nursing facilities as well as swing bed and skilled nursing units on proper completion of the minimum data set (MDS) to help providers effectively manage their Medicare programs. She performs comprehensive follow-up reviews after the training, which assist providers in improving their Medicare reimbursement as well as focusing on proper patient care and regulation compliance. Suzy's health care experience includes working as a nursing assistant and emergency medical technician while working toward her nursing degree. She has 19 years of experience as a director of nursing and has been involved in the MDS process and changes since mandated by the *Omnibus Budget Reconciliation Act of 1987*. She was a full-time MDS/Medicare coordinator for three years. She is a member of the American Association of Nurse Assessment Coordinators (AANAC) and Missouri League for Nursing. Suzy is a 1984 graduate of Fort Scott Community College, Kansas, with an A.A. degree in nursing and is licensed in the state of Missouri as a Registered Nurse. Suzy is board certified as a gerontological nurse by the American Nurses Credentialing Center and as Resident Assessment Coordinator-certified (RACCT) by AANAC. **Sherri L. Robbins, BSN, RN, CLNC, RAC-CT.** A member of the BKD National Health Care Group, Sherri has more than 20 years of experience, with a focus on long-term care. She performs clinical consulting for health care providers and educates providers on Medicare reimbursement strategies. Sherri has trained numerous skilled nursing facilities as well as swing bed and skilled nursing units on proper minimum data set completion to effectively manage the Medicare program. She does comprehensive follow-up reviews to assist providers in obtaining appropriate Medicare reimbursement. The reviews are focused on patient-centered care and regulation compliance. She is a Certified Legal Nurse Consultant (CLNC) and a licensed nursing home administrator. As a CLNC, Sherri assists attorneys that represent health care providers. Her health care experience includes 10 years as a director of nursing and administrator in a skilled nursing facility. Sherri is a Resident Assessment Coordinator-Certified™ (RAC-CT™) and was previously employed as a licensed practical nurse and certified nurse assistant. She is a frequent presenter to various long-term care and senior living associations. Sherri is a member of the Missouri League for Nursing and serves on the Scholarship and Awards committee. She is a 1992 graduate of St. John's School of Nursing, Springfield, Missouri, with a registered nurse (RN) certification, and a 1998 graduate of Southwest Baptist University, Bolivar, Missouri, with a B.S. degree in nursing (BSN).

Monday, June 1 - 2:45 - 4:15 pm Break Out 1 (1.5 PC ceus) Activities For The Younger Resident

In this session, participants will gain an understanding of the most common diagnosis. You will discuss how to complete an appropriate activity needs assessment tool accurately identifying the younger population's needs. You will learn how to plan a calendar that works monitoring successfulness of activity programs. **Tammie Henderson is currently** the Administrator of McLarney Manor, a 60 bed skilled nursing facility in Brookfield. She has worked as a recreational therapist in the areas of geriatric psych units, acute hospitals, and long-term-care facilities. She received her Bachelor of Science Degree from Truman State University, Kirksville, Mo. In this session, participants will gain an understanding of the most common diagnosis. You will discuss how to complete an appropriate activity needs assessment tool accurately identifying the younger populations needs. You will learn how to plan a calendar that works monitoring successfulness of activity programs.

ABOUT THE PROGRAMS

Monday, June 1- 2:45 - 4:15 pm Break Out 2 (1.5 PC ceus): Code Response

Is your staff ready to respond when a resident goes down? How do you triage the patient? Do they require CPR? If yes, what is your policy for recognizing their code status, who responds and what do you do? Is this a medical emergency, i.e. broken bone, bleeding head injury, medical condition. What will you do now? What is on your crash cart? Do you have a cart ready for medical emergencies? **Geri McKee, M.Ed.** is a graduate of St. Louis University. She received her Master's in Education in 1989 with a minor in sociology. Currently she is a consultant for Staff Development Solutions. She is responsible for the business development of the on line training, certification and orientation courses offered through SDS in partnership with Missouri Association of Nursing Home Administrators. These services are offered in long term care facilities, community outreach groups and associations in Missouri. She has worked in long term care for the past 24 years as a marketer, education coordinator, business development and executive director. Geri is certified to provide training in behavioral issues, healthcare workers who deal with patients who have forms of dementia, CPR instructor, EMS Instructor, along with leadership and motivational topics. Her favorite subjects to share are related to dementia, teambuilding, motivation and humor. Geri is a well known speaker within the healthcare community.

Tuesday, June 2 - 8:30 - 10:00 am (1.5 PC ceus) DNR - Who Decides and What does it Mean. Patients have the legal and moral right to accept or refuse medical treatments, including CPR. Like many aspects of health care, the decisions about treatment are made together by the patient and the physician and other health care providers. If you are unable to communicate your wishes, the health care team relies on your advance care directives (such as a health care proxy or living will). If these are unavailable, a family member is asked to make decisions for you, based on what he/she believes are your wishes. Like all health care decisions, a decision about resuscitation should be based on a combination of your own values and preferences together with the medical facts and options for treatment. This should occur in a conversation with your physician and other health care providers that you know and trust. Talk to your doctor about what he/she would recommend, knowing you and your condition. Think about what is important to you and talk to family members and friends. It may be helpful to seek counseling from clergy, therapists or social workers, especially when you are making a decision for someone else.

Understanding Advanced Health Care Directives can be difficult enough, but when an individual changes his/her mind, legal matters can be very tricky. Jim Berger will discuss issues dealing with *Health Care Power of Attorney *Living Wills (Health Care Directives) *Do Not Resuscitate Orders (DNR) and the legal concerns when changing these plans. **James P. Berger, JD, CFP** practices law with Berger Estate & Elder Law, P.A., in Leawood, Kansas. He is a licensed attorney in Kansas and Missouri and has more than 25 years of experience. Jim concentrates his practice in the areas of estate planning, elder law and probate. As a Certified Financial Planner, he approaches law with a thorough knowledge of investing and money management. Jim received a Bachelor of Arts degree from the University of Minnesota, magna cum laude, and a Juris Doctorate from William Mitchell College of Law in St. Paul, Minnesota. Jim has been an instructor for Continuing Legal Education Classes on Estate Planning and Elder Law for the University of Missouri at Kansas City Law School.

Tuesday, June 2 - 10:15 - 11:45 am (1.5 pc ceus) The Customer is Always Right but Who Are They?"

Here comes her daughter, the State surveyor, the Doctor and my Boss followed by Corporate Policy says! Whatever happened to the Resident? Who takes the lead and where do I fit in? Why does Culture Change appear to be one more layer? By identifying your customer, responding to the needs of the resident and clarifying the roles of staff I will aid in identifying when the Customer Is Right! **Beth Busseau, BA**, Regional Ombudsman Director, Central Missouri Area Agency on Aging. As Regional Long Term Care Ombudsman my encounter with the needs of individuals receiving Long-Term Care and advocating for their right to a dignified and respected quality of life gives me opportunity to evaluate service on a daily basis. For over 30 years I have worked for seniors in the service industry and have identified the customer and their needs. As Superintendent for city government, Financial planner for low-income seniors, Activity Coordinator for independent seniors, and advocate I have built my career on the need for good service. With a degree in social work and current participation on the MC5 board and regional leadership I have cultivated Culture Change for our growing elder population.

ABOUT THE PROGRAMS

Tuesday, June 2 - 12:30 - 1:30 pm Break Out 1 (1.0 PC ceus) Become A Long Term Care Restaurateur: Mastering the Art Of Restaurant Style Dining. Have you ever thought of opening your own restaurant? More than likely, you're already on the road to becoming a successful restaurateur! Food service operations can be the perfect opportunity to improve resident satisfaction, boost community marketing, and win staff support. In this session, participants will identify areas of improvement in the food service process, assess food service systems, and evaluate practical menu design. **Amy Reaman** is the Training, Support, and Development Specialist for Health Technologies, Inc. Ms. Reaman is a Registered and Licensed Dietitian and an active member of the Academy of Nutrition and Dietetics. In her dietetic career, Amy has focused in food service management including areas of cost control, staff development, and compliance. With Health Technologies, Amy supports customers across the country with valuable tools and resources intended to strengthen healthcare business goals for success. Ms. Reaman holds her dietetics degree from the University of Dayton, and Master of Professional Studies in Human Resources from the Pennsylvania State University.

Tuesday, June 2 - 12:30 - 1:30 pm Break Out 2 (1.0 PC ceus) Reduction Of Anti-Psychotics To Improve Quality Measures -

This session will discuss the strategies and rationale to reduce the unnecessary use of Anti-Psychotics in the facility by discussing alternative therapies, seeking proper diagnoses and reaching target therapeutic doses of dementia medications, anti-depressants and neuroleptics. **Kelli Musick, PharmD, CGP** Co-Owner of Complete Pharmacy Consulting. Covering over 140 facilities in Missouri and Kansas, Complete Pharmacy Consulting has become one of the premier consulting companies in the Mid-West. They pride themselves by practicing the "Grandmother Principle". They treat every resident and chart as if it were their own grandmother.

Tuesday, June 2 - 1:45 - 2:45 pm Break Out 1 (1.0 PC ceus) Do You Have The Right Tools in Place to Monitor Medication Storage? Do you have the right tools in place to monitor medication storage and administration within your facility? This one hour discussion will provide insight into proper medication management. Highlights: Examine medication room, cart, and administration audits. Discuss the most common errors and prevention strategies for your facility. Review CMS regulations related to medication management and administration. **Kelli Kruthoff is a Pharm.D.** graduate of the University of Iowa College of Pharmacy. She has practiced in a variety of settings including compounding, retail and long term care pharmacy. Currently Kelli works for Senior Care Pharmacy as a long term care pharmacist consultant for eight nursing homes in the state of Missouri.

Tuesday, June 2 - 1:45 - 2:45 pm Break Out 2 (1.0 ceus) Implementing EHR: Roadmap and Speed Bumps

Get a big picture view of the move from paper to full electronic health records. Learn about technical, financial, and staffing challenges, and how to overcome them. **Brandon Duke is President of Bright-line Consulting**, an IT service company focused on the needs of non-for-profit organizations. He has worked in the Education, Health Care, and Finance sectors, and has years of experience working with health care providers to leverage technology to achieve their goals.

Tuesday, June 2 - 3:00 - 4:30 pm Break Out 1 (1.5 PC ceus) - Fall Investigation Resident falls are a high risk area, which require specific processes to be followed by the care team. This session will use evidence based and best practices to identify the components and how to of a fall investigation. During this session you will discuss the need for a fall investigation team, identify components of a fall investigation and roles of members on the fall investigation team, and demonstrate how root cause analysis begins at the bedside. **Alexis Roam, MSN, RN** started her career as a CNA and has practiced as a DON, MDS Coordinator, and charge nurse in LTC. Alexis has also taught for an LPN program and CNA programs preparing students to meet the challenges of geriatric caregiving. She currently works for Primaris, helping providers improve the quality of care and the quality of life for residents. Her responsibilities include but are not, limited to providing consultation to nursing homes on the application of quality improvement techniques, team building, dynamic review of organizational practices, and management coaching. She presents for the state trade associations and other stakeholder groups across the state. Alexis is also employed with the University of Missouri as the Program Manager and Lead Faculty for the Enhanced Leadership Academy for RNs and NHA in LTC. This Academy provides an intensive educational experience to help professionals lead and manage long-term care facilities capable of sustained high performance and quality of care outcomes. She is responsible for daily operations, curriculum development, and coaching/mentoring for the participants of the Academy.

ABOUT THE PROGRAMS

Tuesday, June 2 - 3:00 - 4:30 pm Break Out 2 (1.5 ceus) Administrator Licensure Update Updates will be provided regarding board activities and administrator licensure. Come find out about emerging issues related to long-term care administration. **Sally McKee** is the Board Coordinator for the Missouri Board of Nursing Home Administrators. She is a member of the National Association of Long Term Care Administrator Boards and MO LANE (Missouri Local Area Network for Excellence). Sally has over ten years experience in the Department of Health and Senior Services and over 7 years in the senior services field. She worked in the Section for Long Term Care Regulation as a Health Program Representative and was the editor of the "LTC Bulletin" and the "LTC Information Update" list serve. In addition, she worked in the Division of Senior and Disability Services and was the liaison for the Silver Haired Legislature and the Governor's Advisory Council on Aging.
Don Yost , LNHA President Mo. Board of Nursing Home Administrators.

Wednesday, June 3 - 9:00 - 10:00 am (1.0 PC ceus) - Walking For Wellness: The Benefits of Exercise Programs for Older Adults This session will be presented while participants take a walk around the Lake of the Ozarks. This walk will be appropriate for all skill levels. This dynamic session will review the benefits of wellness and exercise with the active aging adult as well as cover the benefits of a strong cognitive wellness program. Wellness and exercise programs are critical for healthy aging. Exercise promotes self-responsibility for healthy choices, actions, and well-being within all areas of a person's life. Wellness programs improve quality of life and keep older adults engaged in the community. The learning objectives for *Walking for Wellness: The Benefits of Exercise Programs for Older Adults* include: 1. To identify how wellness & exercise programs are key to healthy aging. 2. To define the cognitive benefits of exercise and wellness for older adults. 3. To demonstrate the types of activities beneficial for older adults. 4. To discuss easy ways to add more physical activity in a day. The presenter will provide a "postcard-sized" tips/key takeaways handout that will be distributed immediately after the walk. **Neely Sullivan, PT, CLT**, has worked with diverse patient populations ranging from pediatric to geriatric in a variety of clinical settings. She has most recently been responsible for the identification, implementation and evaluation of clinical programs in long-term care settings. Neely has served as a Rehab Agency Administrator in Georgia and successfully managed the survey process for Medicare certification. She currently provides continuing education support to 6000 therapists nationwide as Director of Education for Select Rehabilitation. Neely has lectured nationally and at the state level on the topics of Lymphedema Management, Documentation, Denials Management, ICD9 Coding, Wound Care Management, and The Role of Rehabilitation with the LTC Patient. She has authored publications focusing on edema and lymphedema management. Neely conducts audits, quality improvement planning, and clinical training to Select Rehabilitation employees and customers monthly.

Wednesday, June 3 - 10:15 - 11:45 pm (1.5 ceus) - Regulatory Update. DHSS Staff

Wednesday, June 3 - 12:00 - 1:30 pm (1.5 ceus) Physician Practices: Why We Do What We Do, And When? Physicians and midlevel providers operate under a totally separate regulatory environment than facilities. Over the last several years physicians influence has shifted and their responsibilities have been more strictly defined. The overlying principle that drives why and when physicians what they do is the vague regulatory term "medical necessity". I will discuss the way physicians operate, from billing and visit requirements to how they can help you reduce hospital readmissions and survey issues, and help to mitigate potential family issues and liability. **Dr. Eric Barnes, D.O.** graduated from Aquinas College with a Bachelor of Science Degree. He majored in biology with a minor in chemistry. He received his Doctorate of Osteopathic Medicine from Kirksville College of Osteopathic Medicine. He performed his residency in Internal Medicine at Michigan State University/Metropolitan Hospital. He went on to obtain his Master of Science Degree at the University of Missouri in Healthcare Administration. Dr. Barnes has had a general internal medicine practice as well as been an emergency room physician. In 2004 Dr. Barnes took over a physician's practice with nursing home patients. This led to the founding of Barnes Healthcare Management & Regional Geriatric Associates and Wound Care. He has specialized in geriatric internal medicine and long-term care medical directorship. Dr. Barnes has grown Barnes Healthcare Management to include additional physicians as well as nurses and other administrative staff to support homes' needs. Barnes Healthcare Management currently provides services to over 33 facilities as a primary care physician and as the facility medical director for many of those facilities. Barnes Healthcare Management services are exclusive to nursing home patients. Dr. Barnes is a member of the American College of Osteopathic Internists, the American Osteopathic Association, and the Missouri Association of Osteopathic Physicians and Surgeons. When not at work he enjoys spending time with his family and friends, reading, and playing golf.

REGISTRATION INFORMATION

REGISTRATION FEES:

MEMBER ADMINISTRATOR	20 TOTAL CEUS - 15.5 PC	\$375
NON-MEMBER ADMINISTRATOR	20 TOTAL CEUS -15.5 PC	\$475
STAFF/ASSOCIATE	NO CEUS	\$225
Spouse Package	Meal Tickets	\$125

Member, Non-member and Staff/Associate registrations include all meal functions, seminars and activities listed in the brochure. Advance registration is appreciated. All on-site registration fees will be increased by \$25. A 100% refund will be given if requested 10 days prior to the conference. A 50% refund will be given if requested at least seven business days prior to the conference. A 25% refund will be given if requested no less than five business days prior to the conference. No refund will be given after May 22, 2015.

If attending one or more of the break out tracks hours may be more or less including PC hours.

LOCATION:

CAMDEN ON THE LAKE

2359 BITTERSWEET ROAD, LAKE OZARK, MO 65049

Accommodations are the individual's responsibility. MANHA's special room rate at the Resort is \$109 Suites. Reservations can be made by calling 1-888-365-5620. Be sure to specify you are attending the Missouri Association of Nursing Home Administrators' Convention and you may be asked to use the following: Username: MNHA0615 & Password MNHA0615. The room block will be released on May 13, 2015. Reservations made after that date will be subject to availability. Make your reservation before May 13, 2015 to insure a room.

ACCREDITATION:

MANHA is approved by the Missouri board of Nursing Home Administrators as a training agency (TA 029-416)

REGISTRATIONS MAY BE MADE BY **PHONE: 573/634-5345 FAX: 573/634-8590 OR WEB PAGE: WWW.MLNHA.ORG**

OR MAIL TO: MANHA, 4100 COUNTRY CLUB DRIVE, JEFFERSON CITY, MO 65109



REGISTRATION FORM

	MEMBER PACKAGE	NON-MBR. PACKAGE	STAFF/ASSOC. PACKAGE	SPOUSE ONLY	SUN. ONLY	MON OR TUE PER DAY	WED. ONLY	EXTRA BANQUET TICKET	TOTAL PER PERSON
NAME _____	\$375	\$475	\$225	\$125	\$75	\$150	\$75	\$40	TOTAL
_____	_____	_____	_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____	_____	_____	_____

TOTAL ENCLOSED \$ _____

Full Packages: Includes all educational sessions (20 ceus - 15.5 PC), meals, breaks, and activities listed.

Spouse: Includes all planned social/meal functions.

Prospective Member: Same as Member Administrator (20 ceus - 15.5 PC)

Staff Associate: Same as Member (No Administrator CEUs, Certificate of Attendance)

Individual Days: *Sunday* includes breaks, *Monday and Tuesday* includes seminars, lunch and breaks.

Wednesday includes educational sessions, breakfast and breaks.



SEND CONFIRMATION TO: NAME _____ FACILITY _____
 ADDRESS _____ ADMIN. LICENSE #: _____
 FAX: _____ E-MAIL: _____ PHONE: _____

METHOD OF PAYMENT: CHECK MASTERCARD VISA DISCOVER AMEX
 CARD NO. _____ EXPIRATION DATE _____ 3 DIDGIT SECURITY CODE _____
 NAME ON CARD _____ CARD MAILING _____

