



Missouri League
for Nursing

ONE-DAY WORKSHOPS

JANUARY - JUNE 2014

Calendar of Continuing Education

**CEs Approved for NHAs, DMs, RD/DTRs*

Save Money With Bundle Pricing

*Pick 2, 3, and 4 Options for
Member and Nonmembers

**See inside for details.*

604 Dix Road | Jefferson City, MO 65109
573-635-5355 | 573-635-7908 f | www.mlnmonursing.org

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Missouri League for Nursing
604 Dix Road
Jefferson, City, MO 65109



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Advanced Dementia: Using the Senses to Enhance Memory Connections

CE Approved for 5 Hours: NHA(PC)
Target Audience: NHA, RN, LPN, AD, CCM, SW

PURPOSE: To educate participants on the newest information regarding how the senses can be used to develop meaningful connections with individuals who have dementia.

OBJECTIVES:

1. Identify the primary reasons why people with dementia are sensory deprived.
2. Describe caregiver approaches and things in the environment that cause difficulty based on sensory perception and sensory threshold, in the communication for persons with dementia.
3. Demonstrate how the use of sensory cues enhances one's ability to remember past memories.
4. Describe important approaches to enhance storytelling with someone who has dementia.
5. Illustrate how music and healing touch techniques and approaches used to enhance connections for people with advanced Alzheimer's Disease.

PROGRAM: Registration 8:30 a.m., Program 9 a.m. – 3:30 p.m., Lunch 12 – 1 p.m.

Understanding How People Who Live With Dementia Become Sensory Deprived

Sensory Threshold, Sensory Perception

Mistakes Made in Caregiver Approach

Environmental Factors That Contribute to Sensory Deprivation

Correcting Communication Mistakes to Enhance Connections

Multi-Layered Sensory Stimulation

Sensory Techniques Used to Enhance Memory Connections in the Brain

Stimulate Past Life Experiences

Communicating Through Storytelling

Techniques to Help People With Dementia Become Storytellers

Fantasy Stories

Letting the Mind Run Wild

TimeSlips Techniques to Creative Storytelling

Research on Music Therapy

Creating Pathways to Reach Memory

Music and Memory Program

Music Therapy, Validation Therapy, Healing Touch

Evoking Responses

SPEAKERS: (may vary at sites) **Zoe Dearing, BME, MT**, Professional Education Coordinator, Alzheimer's Association, St. Louis Chapter, St. Louis, Missouri. **Jan McGillick, MA, LNHA**, Education Director, Alzheimer's Association, St. Louis Chapter, St. Louis, Missouri. Jan has worked for the Agency Area on Aging in the long-term care, hospital, and advocacy settings.

DATES & SITES:

March 18 Cape Girardeau, Chateau Girardeau, Event Room, 3120 Independence St
April 3 Rolla, Phelps County Regional Medical Center, Private Dining Room 1, 1000 W 10th St
April 17 Park Hills, Mineral Area College, North College Center, Classroom A, 5270 Flat River Rd
(Park in student lots F or G.)

* See *New Conference* boxes for information the additional location for this topic (St. Charles)!

Advanced Wound Care

CE Approved for 5 Hours: NHA(PC), DM, RD/DTR
Target Audience: NHA, RN, LPN, CCM, DM, RD/DTR

PURPOSE: To educate participants on assessment and documentation of wounds and discuss advanced wound care modalities with appropriate utilization in chronic wound care.

OBJECTIVES:

1. Identify the different stages of pressure ulcers according to the National Pressure Ulcer Advisory Panel.
2. Describe the CMS mandated wound characteristics to document as part of a comprehensive wound assessment.
3. Identify the different types of chronic wounds.
4. Discuss possible therapeutic approaches to wound healing utilizing advanced wound care therapies to manage the different types of ulcers.
5. Identify intervention to manage pain associated with wound care.

PROGRAM: Registration 8:30 a.m., Program 9 a.m. – 3:30 p.m., Lunch 12 – 1 p.m.

Pressure Ulcer Identifications

Staging

Assessment

Identification of Other Types of Ulcers

Wound Documentation Criteria

Location, Size, Drainage, Periwound Skin Condition, Tissue Present, Pain

What Constitutes a Chronic Wound

Arterial, Venous, and Diabetic Ulcers

Therapeutic Approaches to Wound Healing

Advance Wound Therapies

Negative Pressure Wound Therapy, Hyperbaric Oxygen Therapy, Larvae Therapy, Electrical Stimulation, Enzymes

Interventions to Manage Pain

Standard Pain Scales

Guidelines for Pain Management

Common Pain Management Interventions

SPEAKER: **Janette Dietzler-Otte, MSN, RN, CWS, COCN**, Manager, Outpatient Wound Treatment Center, St. Anthony's Medical Center, St. Louis, Missouri; President, Synergicare, LLC, St. Louis, Missouri.

DATES & SITES:

May 1 Kirksville, Kirksville Area Technical Center, PN Classroom, 1103 S Cottage Grove Ave

* See *New Conference* boxes for information on additional locations for this topic (St. Charles, Kansas City, and Osage Beach)!

Affordable Care Act: How Ethics and Accountable Care Organizations Go Hand-in-Hand

CE Approved for 5 Hours: NHA(A)
Target Audience: NHA, RN, LPN, AD, CCM, OT, PT, SW

PURPOSE: To educate participants on the Affordable Care Act (ACA) and how ethics plays an important role in being successful in this new environment.

OBJECTIVES:

1. Describe how ACA will impact your health care organization.
2. Discuss organizational ethics and the impact it has on health care organizations.
3. Outline how ethics and the ACA are part and parcel of the "new normal."

PROGRAM: Registration 8:30 a.m., Program 9 a.m. – 3:30 p.m., Lunch 12 – 1 p.m.

Affordable Care Act

Nuances of the Act

Day-to-Day Impact on Health Care Organizations Ethics

Integration Into the Organization

Case Studies

Ethics and the ACA Go Hand-in-Hand

Creating an Ethical Work Place

Impact of Success in the "New Normal"

Policies and Procedure Development

SPEAKER: **Linda Hagler-Reid, MBA, LNHA**, President and CEO, LRH Consulting, St. Louis, Missouri. Linda has over 30 years' experience in long-term care administration. She has taught graduate and undergraduate courses in ethics and social responsibility since 2004.

DATES & SITES:

February 12 Poplar Bluff, Oakdale Care Center, Conference Room, 2702 Debbie Ln

* See *New Conference* boxes for information on additional locations for this topic (St. Charles, Kansas City, and Osage Beach)!

Antipsychotics for Dementia: What Is the Right Thing to Do

CE Approved for 5 Hours: NHA(PC)
Target Audience: NHA, RN, LPN, AD, CCM, SW

PURPOSE: To distinguish between different types of dementia and the available treatment options. Current CMS regulations and guidelines of F309 and F329 regarding the care and treatment of residents with dementia will be explored in order to prepare facilities for survey compliance.

OBJECTIVES:

1. Discuss signs, symptoms, and causes of different types of dementia.
2. Outline non-pharmacologic and medication approaches to treatment.
3. Compare dementia care principles and surveyor guidance related to recent CMS updates.
4. Identify changes to F309 and F329 in relation to dementia residents.

PROGRAM: Registration 8:30 a.m., Program 9 a.m. – 3:30 p.m., Lunch 12 – 1 p.m.

Dementia

Dementia Overview, Different Types of Dementia

Non-Pharmacologic Treatment Options

Medication Treatment Options for Dementia

CMS Update

Dementia Care Principles, Guidance Updates and Surveyor Training

Changes to Appendix P – F309 Quality of Care

Surveyor Preparation, Selection of Residents for Survey Sample

F309 in Dementia Residents

Therapeutic Interventions or Approaches, Care Process for a Resident With Dementia

Criteria for Compliance of F309

Screening, Identifying, and Addressing Behavioral Symptoms Algorithm

Changes to Appendix PP – F329 Unnecessary Drugs

Indications for Use of Antipsychotics

New Admissions, Duration of Use, Monitoring, Effectiveness

Potential Adverse Consequences

Criteria for Compliance of F329 Including Group Case Studies

Review/Summary Checklist of Care and Services for a Resident with Dementia

SPEAKER: **Curt Wood, RPh**, President and Director of Clinical Services, Elder Care Pharmacy Consultants, LLC, New London, Missouri.

DATES & SITES:

March 7 Hannibal, Pleasant View Assisted Living, Multipurpose Room, 641 Euclid
April 22 Cape Girardeau, Cape Girardeau Career & Technology Center, Room 112, 1080 S Silver Springs Rd (Take exit #95 off I-55 onto Hwy 74, turn right at first stop light onto Mt. Auburn Rd., turn right on Silver Springs Rd)

June 20 St. Peters, St. Charles Community College, Student Center, Room 205, 4601 Mid Rivers Mall Dr (Park in the green lot.)

Diabetes and Its Complications

CE Approved for 5 Hours: NHA(PC), DM, RD/DTR
Target Audience: NHA, RN, LPN, CCM, DM, RD/DTR, SW

PURPOSE: To educate health care professionals on diabetes and the complications that can result from poor control.

OBJECTIVES:

1. Classify the different types of diabetes.
2. Discuss diabetes management and acute complications.
3. Review the importance of meal planning associated with diabetes.
4. Discuss kidney disease as related to diabetes.
5. Review types, signs and, symptoms of eye disease.
6. Discuss how diabetes affects the cardiovascular system.
7. Explain the different types of diabetic neuropathy.

PROGRAM: Registration 8:30 a.m., Program 9 a.m. – 3:30 p.m., Lunch 12 – 1 p.m.

Diabetes
Types of Diabetes
Diabetes Effects on the Body
Management of the Disease
Blood Glucose Monitoring and Pattern Management
Acute Complications and Problem Solving
Diet, Exercise
Kidney Disease
Types of Disease, Medical Nutrition Therapy, Treatment
Eye Disease
Types of Eye Disease, Signs and Symptoms, Diagnosis, Treatment
Cardiac Risks
Types of Risks, Medical Nutrition Therapy, Treatment
Neuropathy
Types of Neuropathy, Signs and Symptoms, Treatment

SPEAKER: Jessica Miller, RD/LC, CDE, Diabetes Education Coordinator, Citizen's Memorial Healthcare, Bolivar, Missouri.

DATES & SITES:

March 27 Poplar Bluff, Oakdale Care Center, Conference Room, 2702 Debbie Ln
April 25 Kansas City, Saint Luke's Northland Hospital, Barry Medical Park, Conference Center, Conference Room, 5844 NW Barry Rd (The Conference Center is next to the hospital.)
May 22 Springfield, Maranatha Village, Community Center Activities Room, 233 E Norton Rd (Enter Community Center through main doors in front of building. Park in back half of parking lot.)

Elder Abuse: Calming the Sea of Violence

CE Approved for 5 Hours: NHA(PC)
Target Audience: NHA, RN, LPN, AD, CCM, OT, PT, SW

PURPOSE: To provide education for health care staff about violence seen in the health care setting, precipitating factors, and effective interventions. Historical perspective of violence along with types of violence will also be discussed.

OBJECTIVES:

1. Discuss violence in America over the years.
2. Describe how violence now occurs within our health care facilities.
3. Demonstrate verbal de-escalation techniques.
4. Demonstrate physical intervention skills.
5. Identify lateral violence in the workplace.

PROGRAM: Registration 8:30 a.m., Program 9 a.m. – 3:30 p.m., Lunch 12 – 1 p.m.

Historical Look at Violence in America
Native Americans, African Americans
Family Violence
Statistics of Violence in Health Care Then and Now
Issues with Violence in Health Care
Effects of Drug Abuse Including Alcohol Intoxication
Gangs and Violence
How the Health Care Environment Can Lead to Violence
Verbal De-escalation Skills
Communication – Verbal vs. Nonverbal
Assertive Communication Techniques
Define Boundaries
Anger vs. Violence – How Are They Related
Asking for Forgiveness, Old Fashioned Ideas
Physical Interventions
Hand Grabs, Scratching, Biting, Choking
Lateral Violence in the Workplace
Bullying – Who, What, When, Where

SPEAKER: Cindy Stotler Stephens, MSN, BSN, Retired Educator, St. Mary's Health Center, Jefferson City, Missouri.

DATES & SITES:

March 4 Springfield, Cox Medical Center North, Fountain Plaza Room, 1423 N Jefferson Ave (Enter from Jefferson Ave and through the School of Nursing.)

* See New Conference boxes for information on additional locations for this topic (St. Charles, Kansas City, and Columbia)!

Evidence-Based Practice to Provide Quality Care

CE Approved for 5 Hours: NHA(A)
Target Audience: NHA, RN, LPN, AD, CCM, SW

PURPOSE: To discuss the use of evidence-based practice (EBP) as it relates to higher levels of quality care. Participants will have the opportunity to analyze their own workplace environments and strategize ways to implement EBP.

OBJECTIVES:

1. Illustrate how to implement EBP.
2. Examine selecting appropriate evidence.
3. Relate EBP to quality care.
4. Integrate change into daily practice.

PROGRAM: Registration 8:30 a.m., Program 9 a.m. – 3:30 p.m., Lunch 12 – 1 p.m.
Evidence-Based Practice (EBP)

Clinical Questions
Models for EBP
Decreasing Barriers
Evidence
Creating a Plan
Obtaining Evidence
Synthesizing Evidence
Applying Evidence Into Practice
Evaluating Quality of Care
Managing Change

SPEAKER: Rhonda Hutton Gann, MSN, RN, Interim Associate Dean of Nursing, State Fair Community College, Sedalia, Missouri.

DATES & SITES:

February 5 Cape Girardeau, Chateau Girardeau, Event Room, 3120 Independence St
February 6 St. Louis, St. Anthony's Hyland Training and Education Center, Great Room, 10020 Kennerly Rd
March 13 Kansas City, Truman Medical Center Lakewood, Truman Room 2, 7900 Lee's Summit Rd (Park in the visitors lot and enter through the South entrance.)
March 25 Springfield, The Neighborhoods at Quail Creek, Ozark Room, 1514 W Lark St

IDR: Practical Tips

CE Approved for 5 Hours: NHA(A)
Target Audience: NHA, RN, LPN, CCM, SW

PURPOSE: To equip health care professionals with guidance, tips, and developing skills to prepare for an Informal Dispute Resolution (IDR).

OBJECTIVES:

1. Compare and contrast new process steps for IDR and resulting benefits.
2. Outline process to use tools for presenting IDR evidence.
3. Cite examples of benefits to the industry coming from IDR work.
4. Distinguish comprehensive exhibits which make good evidence.
5. Appraise completeness of exhibits in real life case study scenarios.
6. Define examples or suggested exhibits to use for conducting your IDR and preparation.
7. Describe shared lessons from the IDR journey in Missouri.

PROGRAM: Registration 8:30 a.m., Program 9 a.m. – 3:30 p.m., Lunch 12 – 1 p.m.

Practical Look at IDR
Intent of the New Process for IDR
How to Prepare an IDR to Best Represent Your Facility
Process Steps
What to Include in Exhibits
Guideposts for Preparing
Suggested Sources
Examples of Deal-Breakers
Exhibit Preparation
Case Studies
Lessons Learned
What has Our Experience Given Us as Critical or Surprising Lessons
What Does Our Track Record Tell Us so Far
Stats, Comments, Feedback
Pictorial Case Studies to Dialogue Best Way to Show Evidence

SPEAKER: Dorothy Andrae, MHA, BSN, RN, CPHQ, Director of Clinical Review and Patient Safety Hospital, Primaris, Columbia, Missouri.

DATES & SITES:

March 27 St. Joseph, Hillyard Technical Center, Room 103, 3434 Faraon (Park in the student lot off Faraon and 36th St. Do not park in visitor spots.)
March 28 Kansas City, Saint Luke's Northland Hospital, Barry Medical Park, Conference Center, Conference Room, 5844 NW Barry Rd (The Conference Center is next to the hospital.)
April 18 Springfield, Select Specialty Hospital, Cafeteria, 1630 Primrose St
May 1 St. Peters, St. Charles Community College, Student Center, Room 205, 4601 Mid Rivers Mall Dr (Park in the green lot.)

Infection Prevention: Keeping Your Program in Compliance

CE Approved for 5 Hours: NHA(PC), DM, RD/DTR
Target Audience: NHA, RN, LPN, AD, CCM, DM, OT, PT, RD/DTR, SW

PURPOSE: To educate participants on how to develop an effective infection prevention program.

OBJECTIVES:

1. Identify requirements of an infection prevention program as noted in state and CMS guidelines.
2. Develop an infection prevention plan and goals for your facility.
3. Choose three possible prevention measures for a selected goal.
4. Recognize new components for National Healthcare Safety Network (NHSN) definitions for long-term care.

PROGRAM: Registration 8:30 a.m., Program 9 a.m. – 3:30 p.m., Lunch 12 – 1 p.m.

Current State: Infection Prevention Requirements

CMS Requirements

State Guidelines

Building Your Infection Prevention Plan

Goals for Program

NHSN Surveillance Definitions

Incorporate New Definitions Into Your Plan

Measures/Interventions to Prevent Infections

SPEAKER: Vicky Ferris, RN, CIC, President, Greater St Louis APIC Chapter, St. Louis, Missouri. Vicky is the co-founder of P3 Healthcare Consulting, LLC.

DATES & SITES:

- May 7** Poplar Bluff, Oakdale Care Center, Conference Room, 2702 Debbie Ln
May 8 Cape Girardeau, Cape Girardeau Career & Technology Center, Room 112, 1080 S Silver Springs Rd (Take exit #95 off I-55 onto Hwy 74, turn right at first stop light onto Mt. Auburn Rd, turn right on Silver Springs Rd)
May 29 St. Louis, Cardinal Ritter Senior Services on the Cardinal Carberry Campus, Mother of Perpetual Help Bldg, Lally Room, 7601 Watson Rd
June 4 Lee's Summit, John Knox Village, Sun Valley Clubhouse, 301 NW Craigmont Rd. (I-470 and Hwy 50 off Chipman Rd. Take a left on Murray then a right on O'Bryan. The Clubhouse is located on the corner of Craigmont Dr and Killarney Ln within the complex.)

Legal and Employment Law Update

CE Approved for 5 Hours: NHA(A)
Target Audience: NHA, RN, LPN, CCM, SW

PURPOSE: To discuss current and relevant legislation and cases affecting the health care industry.

OBJECTIVES:

1. Identify changes to current legislation and regulations.
2. Analyze state and federal case laws as they apply to the current environment and industry.
3. Review the current health care reform status.

PROGRAM: Registration 8:30 a.m., Program 9 a.m. – 3:30 p.m., Lunch 12 – 1 p.m.

Current Regulations and Legislation

Federal and State Enactments

Federal Case Law

State Case Law

Health Care Reform Act

Obligations

Requirements

SPEAKER: Ivan Schraeder, JD, Senior Attorney, Lowenbaum Partnership, LLC, St. Louis, MO.

DATES & SITES:

- February 27** Kansas City, Truman Medical Center Lakewood, Truman Room 2, 7900 Lee's Summit Rd (Park in the visitors lot and enter through the South entrance.)
April 17 St. Louis, St. Anthony's Hyland Training and Education Center, Great Room, 10020 Kennerly Rd
June 12 Cape Girardeau, Chateau Girardeau, Event Room, 3120 Independence St

Mental Health: It's Not All In Your Head

CE Approved for 5 Hours: NHA(PC)
Target Audience: NHA, RN, LPN, AD, CCM, SW

PURPOSE: To describe techniques and strategies to increase the number of residents who take positive actions to protect their mental health.

OBJECTIVES:

1. Describe signs and symptoms of depression.
2. Demonstrate how to recognize and respond to a depressed older adult.
3. Identify interventions and screening instruments for depression.
4. Practice informal, social, and fun activities in long-term care settings.
5. Apply evidence-based tools and techniques to preserve and strengthen mental health.

PROGRAM: Registration 8:30 a.m., Program 9 a.m. – 3:30 p.m., Lunch 12 – 1 p.m.

The Blues: Not a Normal Part of Aging

Prevalence, Varying Patterns of Clinical and Biological Features

Different Types and Severities

Contributing Factors, Co-Morbidities

How Do You Start the Conversation

Facing Depression

Tips on What to Say and How to Ask

Interventions, Screening instruments

Social and Fun Activities

Feel-Good Bingo, Jeopardy, Other Group Activities

"How to" Guide to Create Activities

Live Your Life Well: Taking Care of Your Mental Health

Ten Evidence-Based Ways to Improve and Protect Mental Health on a Regular Basis

Techniques and Strategies to Preserve and Strengthen Mental Health

Creating Joy and Satisfaction in Your Life

Discuss Positive Actions and Interventions to Promote Resiliency

Resources, Support and Treatment Options in Your Community

When Professional Help is Needed, What Kind of Help is Available, How/Where to Obtain Help

SPEAKERS: (may vary at sites) Stacy Davis, MA, Director, Mental Health Promotion, Mental Health America of the Heartland, Kansas City, Kansas. Susan Crain Lewis, MSSW, President/CEO, Mental Health America of the Heartland, Kansas City, Kansas.

DATES & SITES:

- February 19** Springfield, The Neighborhoods at Quail Creek, Ozark Room, 1514 W Lark St
March 11 St. Louis, Cardinal Ritter Senior Services on the Cardinal Carberry Campus, Mother of Perpetual Help Building, Lally Room, 7601 Watson Rd
March 12 Columbia, Primaris, Rooms A-C, 200 N Keene St

* See New Conference boxes for information the additional location for this topic (Kansas City)!

OSHA: Safety and Health Program Management for Nursing Facilities

CE Approved for 5 Hours: NHA(A), DM, RD/DTR
Target Audience: NHA, RN, LPN, CCM, DM, RD/DTR, SW

PURPOSE: To understand the concepts of safety and health program management and the tools needed to implement the program.

OBJECTIVES:

1. Discuss the Missouri Safety and Health Consultation Program.
2. Identify why safety and health program management is needed.
3. Review culture trends in injuries and illnesses.
4. Develop tools to implement safety and health programs.
5. Review OSHA's recordkeeping requirements.
6. Breakdown OSHA's site specific programs.

PROGRAM: Registration 8:30 a.m., Program 9 a.m. – 3:30 p.m., Lunch 12 – 1 p.m.

Missouri Safety and Health Consultation Program

Awareness

Importance of Safety and Health Program Management

Safety Culture Trends in Injury and Illness

Implementation Tools

Management Leadership

Workplace Analysis

OSHA Record Keeping Requirements

Hazard Prevention Safety and Health Training

OSHA Site Specific Programs

Lockout/Tagout, Bloodborne Pathogen

Hazards In The Facility

SPEAKER: Daniel Stark, Program Manager, Missouri On-Site Safety and Health Consultation Program, Missouri Department of Labor and Industrial Relations, Jefferson City, Missouri.

DATES & SITES:

- May 20** Kansas City, North Kansas City Hospital, Prairie View Room, 2800 Clay Edwards Dr (Take I-70 to I-435 North, proceed west on Hwy 210 [Armour Rd.], turn right on Walker Rd and then left on Clay Edwards Dr. Park in the visitors lot; Entrance #1. The Prairie View Room is located in the Pavillion of the hospital.)
June 4 St. Louis, Cardinal Ritter Senior Services on the Cardinal Carberry Campus, Mother of Perpetual Help Bldg, Lally Room, 7601 Watson Rd
June 18 Springfield, Select Specialty Hospital, Cafeteria, 1630 Primrose St
June 19 Columbia, Preferred Hospice of Missouri, Conference Room, 1900 N Providence Rd, Suite 311

Rehospitalizations, Health Care Reform, and Diversity: New World, New Ways

CE Approved for 5 Hours: NHA(A)
Target Audience: NHA, RN, LPN, CCM, SW

PURPOSE: To educate participants on changes in the healthcare arena so they have the tools they need to help navigate through these changes.

OBJECTIVES:

1. Identify current topics in health care reform.
2. Define how Medicare reimburses different levels of care.
3. Discuss hospital readmission statistics.
4. Review costs and burdens for heart disease and pulmonary disease related to readmissions.
5. Identify three main needs of residents and their caregivers preparing for discharge.

PROGRAM: Registration 8:30 a.m., Program 9 a.m. – 3:30 p.m., Lunch 12 – 1 p.m.

Health Care Reform and Rehospitalizations

Medicare Reimbursement
Reducing Hospital Readmissions
Hospice, Prognostication

Cardiac and Pulmonary Disease in Relation to Readmissions

Costs and Burdens
Patient and Caregiver Needs
Disease Trajectories
End-Stage Heart and Lung

How can Hospice Help

Cultural Diversity in Health Care

Sensitivity to Patient Culture, Beliefs, and Values
Cultural and Sub-Cultural Influences on Patient Care
Techniques Used to Assess Cultural Difference

How Do We Work Together: Conflict Resolution

Six Phases of Conflict Resolution
Tools Used to Prevent Conflict
Anger and Stress Management Techniques

SPEAKERS: Sarah Willson, BSN, MBA, Executive Director, Hospice Compassus, Jefferson City, Missouri. Aimee Hartley, LPN, Marketing Director, Hospice Compassus, Jefferson City, Missouri.

DATES & SITES:

February 5 Jefferson City, Missouri League for Nursing, 604 Dix Rd
February 11 St. Louis, Alzheimer's Association, Conference Room, 9370 Olive Blvd
February 12 Park Hills, Mineral Area College, North College Center, Classroom C, 5270 Flat River Rd
(Park in student lots F or G.)
May 28 Kansas City, Kingswood Senior Living Community, 10000 Wornall Rd, Somerset Room

CE/CERTIFICATE OF ATTENDANCE INFORMATION

CODE	See individual program for CE approval codes and target audience.
AD	ACTIVITY DIRECTOR: May meet the requirements of the National Certification Council for Activity Professionals.
CCM	CERTIFIED CASE MANAGER: Credits may be procured/sponsored by the Case Management Society of St. Louis for membership. You must contact Colleen Cashner at CMSS, 314-963-4634 or cashner2739@att.net, 60 days prior to start of workshop to ensure credit has been approved. Proof of Case Management Society of St. Louis membership is required in order to receive CCM credit and certificate.
DM	DIETARY MANAGER: Approved for general hours by the Certifying Board of Dietary Managers.
LPN	LICENSED PRACTICAL NURSE: Certificates of attendance will be awarded.
NHA(A)/(PC)	NURSING HOME ADMINISTRATOR (ADMINISTRATIVE/PATIENT CARE): Approved for administrative or patient care clock hours by the Missouri Board of Nursing Home Administrators through TA #044-714. KANSAS NURSING HOME ADMINISTRATOR: Pending approval for clock hours by the Kansas Board of Nursing Home Administrators.
OT	OCCUPATIONAL THERAPIST: May meet the requirements of the Missouri Board of Occupational Therapy.
PT	PHYSICAL THERAPIST: May meet the requirements of the Missouri Advisory Commission for Professional Physical Therapists.
RD/DTR	REGISTERED DIETITIAN/REGISTERED DIETETIC TECHNICIAN: Submitted for CPE hours by the Commission on Dietetic Registration (CDR) of ADA.
RN	REGISTERED NURSE: Certificates of attendance will be awarded.
SW	SOCIAL WORKER: May meet the requirements of the State Committee for Social Workers.

The Three R's of Culture Change: Residents, Rights, and Responsibilities

CE Approved for 5 Hours: NHA(PC)
Target Audience: NHA, RN, LPN, AD, CCM, SW

PURPOSE: To discuss resident rights and the dynamics of the responsibilities for both residents and staff living and working in long term care.

OBJECTIVES:

1. Evaluate individual rights as defined by the American Constitution.
2. Discuss the role staff has with residents' privacy, confidentiality, and safety.
3. Identify who is in charge and who is responsible for risk.
4. Identify choice and responsibility through customer service.
5. Compare and contrast responsibility and right.

PROGRAM: Registration 8:30 a.m., Program 9 a.m. – 3:30 p.m., Lunch 12 – 1 p.m.

"I Have a Right!"

The U.S. Constitution, Top Five Rights, Dignity and Respect

The Right to Privacy

Demonstrating Confidentiality and Security

Why Are There Secrets

Who is in Charge, Level of Risk, Evaluating the "I" in Person-Centered Care Plans, Survey

"I Want My Own Way!"

What is Choice, Why is the Coffee Always Cold?, The Service Around Here is %@\$#&*^!

What am I Afraid of

Do Rights Have Responsibilities

Transfer vs. Discharge

SPEAKER: Beth Busseau, BA, Program Director, Central Missouri Area Agency on Aging, Long-Term Care Ombudsman, Columbia, Missouri. Beth is an advocate for persons living in long-term care communities.

DATES & SITES:

February 14 Kansas City, North Kansas City Hospital, Lewis & Clark Trail Room, 2800 Clay Edwards Dr (Take I-70 to I-435 North, proceed west on Hwy 201 [Armour Rd], turn right on Walker Rd and then left on Clay Edwards Dr. Park in the visitors' lot; Entrance #1.)
April 3 St. Peters, St. Charles Community College, Student Center, Room 205, 4601 Mid Rivers Mall Dr (Park in the green lot.)

* See New Conference boxes for information the additional location for this topic (Columbia)!

Mark Your Calendars

March 6 – 8, 2014

23rd Annual MLN Institute for Nursing Home Administrators
Camden on the Lake, Lake Ozark, Missouri

April 10 – 12, 2014

61st Annual Convention

April 9 – 10, 2014

NHA Pre-Convention
Marriott Downtown, Kansas City, Missouri

MaiFest Conference

12-Hours of CE!

Two topics: Affordable Care Act and Wound Care

May 9 – 10, 2014

Ameristar Casino, Resort & Spa
St. Charles, MO

June 6 – 7, 2014

The Resort at Port Arrowhead
Lake Ozark, MO

May 16 – 17, 2014

Ameristar Casino Hotel
Kansas City, MO

*Watch your mailbox and our website for more details!

SummerFest Conference

12-Hours of CE!

Multiple topics: Elder Abuse, Management, Culture Change, Dementia, Mental Health

May 7 – 8, 2014

Stoney Creek Inn & Conference Center
Columbia, MO

June 17 – 18, 2014

Holiday Inn Coco Key Water Resort
Kansas City, MO

June 10 – 11, 2014

Ameristar Casino, Resort, & Spa
St. Charles, MO

*Watch your mailbox and our website for more details!

REGISTRATION INFORMATION

REGISTRATION FEES for one-day workshops include all course materials, CE/certificates of attendance, and beverage breaks. Lunch is on your own. Program hours are 9 a.m. - 3:30 p.m. CE registration fees: Member \$125; Nonmember \$165.

NO CE RATE (Member Only Benefit): Members who do not want CE credit can attend one-day workshops for \$75.

BUNDLED PRICING: Pick 2, Pick 3, Pick 4 and SAVE

Select your bundle and submit payment in full. No refunds on bundled pricing; substitutions are allowed. Registration credits are valid for one year from date of issuance.

BUNDLE OPTIONS:

- Pick 2: Two one-day workshops and 5 hours web-based courses
- Pick 3: Three one-day workshops and 2 hours web-based courses
- Pick 4: Four one-day workshops

MEMBERSHIP RATES: Join MLN and SAVE.

- Individual: \$60 (per person) expires June 30 of each year.
- Extended Individual: \$100 (per person) extends an Individual Membership an extra year.
- Agency: \$195 (per facility/organization, for each physical address) expires August 31 of each year for Schools of Nursing, and December 31 for all other facilities/organizations. Call the MLN for more details.

PAYMENT OF REGISTRATION FEES: Payment/registration must be received by noon the day prior to the educational offering. Make checks payable to the Missouri League for Nursing. **WE CANNOT BILL YOU.** Registrations may be submitted by mail, phone between 8:30 a.m. - 4:30 p.m., fax, or online at www.mlnmonursing.org. Discover/MasterCard/Visa accepted. There is a \$25 service charge on returned checks. **NOTE:** Late registrations must register according to the onsite registration policy.

ONSITE REGISTRATIONS: Onsite registrations are accepted if space is available on a first-come, first-served basis with payment of fees plus an additional \$15.

SUBSTITUTIONS AND CANCELLATIONS: Substitutions are allowed. You may cancel up to 48 hours prior to the workshop and receive full credit or upon written request a refund less a \$25 processing fee. Cancellations less than 48 hours may send a substitute or transfer registration to another workshop within 12 months. Refunds/credits are not offered if registrant fails to attend without prior notification. MLN reserves the right to cancel workshops for low enrollment (a credit or full refund will be offered). MLN reserves the right to substitute presenters without notice.

CONFIRMATION OF REGISTRATION: Written confirmations will NOT be sent. To verify registration, please call 573-635-5355 between 8:30 a.m. - 4:30 p.m.

AMERICANS WITH DISABILITIES ACT: If you have special needs addressed by this Act, please notify the MLN office. Reasonable efforts will be made to accommodate your needs.

ADDITIONAL INFORMATION: Income tax deductions are permitted by U.S. Treasury Regulation 1.162-5 for educational purposes. Please bring a sweater or jacket due to variations in meeting room temperature. Smoking, use of cellular phones, and children will not be allowed in the meeting room.

MLN REGISTRATION FORM & MEMBERSHIP APPLICATION

(Please print or type – for multiple registrations, please copy form.)

Name _____ Last Four Digits of your S.S. # _____

Home Address _____ Home City, State, Zip _____

Home Phone _____ Cell Phone _____

Home Email _____

Place of Employment _____

Position _____ Credentials _____

Work Address _____ Work City, State, Zip _____

Main Work Phone _____ Fax # _____

Work Email _____

Handouts, evaluations, and certificates will be sent via email. Providing your email address authorizes MLN to send you timely information.

Indicate workshop information for which you are registering:

Workshop Title: _____	Date: _____	City: _____
Workshop Title: _____	Date: _____	City: _____
Workshop Title: _____	Date: _____	City: _____
Workshop Title: _____	Date: _____	City: _____

One-Day Workshops:

Member \$125 Member \$75 (No CE Credit) Nonmember \$165 Student Member \$45 Student Nonmember \$50

Bundle Pricing:

- Pick 2: Two one-day workshops and 5 hours web-based courses
(Enclose web-based course registration form.)
- Pick 3: Three one-day workshops and 2 hours web-based courses
(Enclose web-based course registration form.)
- Pick 4: Four one-day workshops

	Member Rate	Regular Price	Nonmember Rate	Regular Price
Pick 2	\$350	\$400	\$500	\$580
Pick 3	\$380	\$435	\$490	\$595
Pick 4	\$400	\$500	\$520	\$660

For a complete listing of web-based courses go to www.mlnmonursing.org

Add a membership.

Agency Membership: \$195 Individual Membership: \$60 Extended Individual Membership: \$100 Student Membership: \$20

Add \$1 \$5 \$10 to support nursing scholarships

Please check method of payment. We cannot bill you.

Check Enclosed Debit Card Discover/MasterCard/Visa Total Enclosed \$ _____

Card # _____ Exp. Date _____ 3-Digit Security Code _____

Zip Code of Credit Card Billing Address _____ Signature _____

Mail payment to: Missouri League for Nursing, 604 Dix Road, Jefferson City, MO 65109 or fax to 573-635-7908.