

Environmental Health Operational Guidelines



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Missouri Department of Health and Senior Services

Bureau of Environmental Regulations and Licensure



The Department of Health and Senior Services serves the citizens of Missouri by working to improve the health and quality of life for Missourians of all ages. Many factors influence health status: individual genetics and behaviors, social environment, physical environment, policies and interventions, and access to quality care and services; by providing information and education; effective regulation and oversight; quality services and surveillance of diseases and conditions, the department seeks to address these factors and fulfill its vision of healthy Missourians for life.

AN EQUAL OPPORTUNITY/AFFIRMATIVE ACTION EMPLOYER

Services provided on a nondiscriminatory basis

Bureau of Environmental Regulations and Licensure

Vision

Healthy Missourians for life.



Mission

To be the leader in promoting, protecting, and partnering for health.

Bureau of Environmental Regulations and Licensure

The Bureau of Environmental Regulations and Licensure is a subdivision of the Missouri Department of Health and Senior Services encompassing environmental risk assessment, surveillance, and education. We strive to prevent illness, injury and death related to environmental causes. In carrying out our daily duties, we further strive to uphold several values that we feel are important to our clients as well as to our staff. We believe:

RESPECT

is an essential aspect of our work in which we show consideration and appreciation to the public, to other agencies, and to workers;

CONFIDENTIALITY

Is a willingness to respect and protect private issues affecting our clients and ourselves. It provides a secure atmosphere where sometimes delicate but vital data and knowledge are carefully and appropriately shared and used. All of this is imperative to successfully reaching our service goals;

COMMUNICATION AND LISTENING

Are fundamental to the effectiveness and function of Environmental Public Health. They are demonstrated through healthy and positive interaction with and acknowledgement of our clients and each other, in the effort to ultimately achieve mutual understanding.

INNOVATION AND CREATIVITY

Are indispensable to promoting continuous growth and improvement of our services. Our willingness to be flexible and to take risks enables us to deliver unique and quality services to our clients.

PROFESSIONALISM

Is manifested by staff committed to creating and maintaining high levels of skill and competency, which allows us to better serve our clients.

COURTESY

Is expressed through following established ground rules of communication which help to prevent misconceptions and allow for a non-threatening work environment;

DIVERSITY

Is promoted by the recognition of individuals' beliefs, cultures, and needs. It is further exemplified by equal opportunity and support to communities and co-workers;

INTEGRITY AND TRUST

Are crucial to establishing ethical and effective relationships. They are practiced through honesty with our clients and each other, and through adhering to this set of values, and the Environmental Public Health vision and mission.