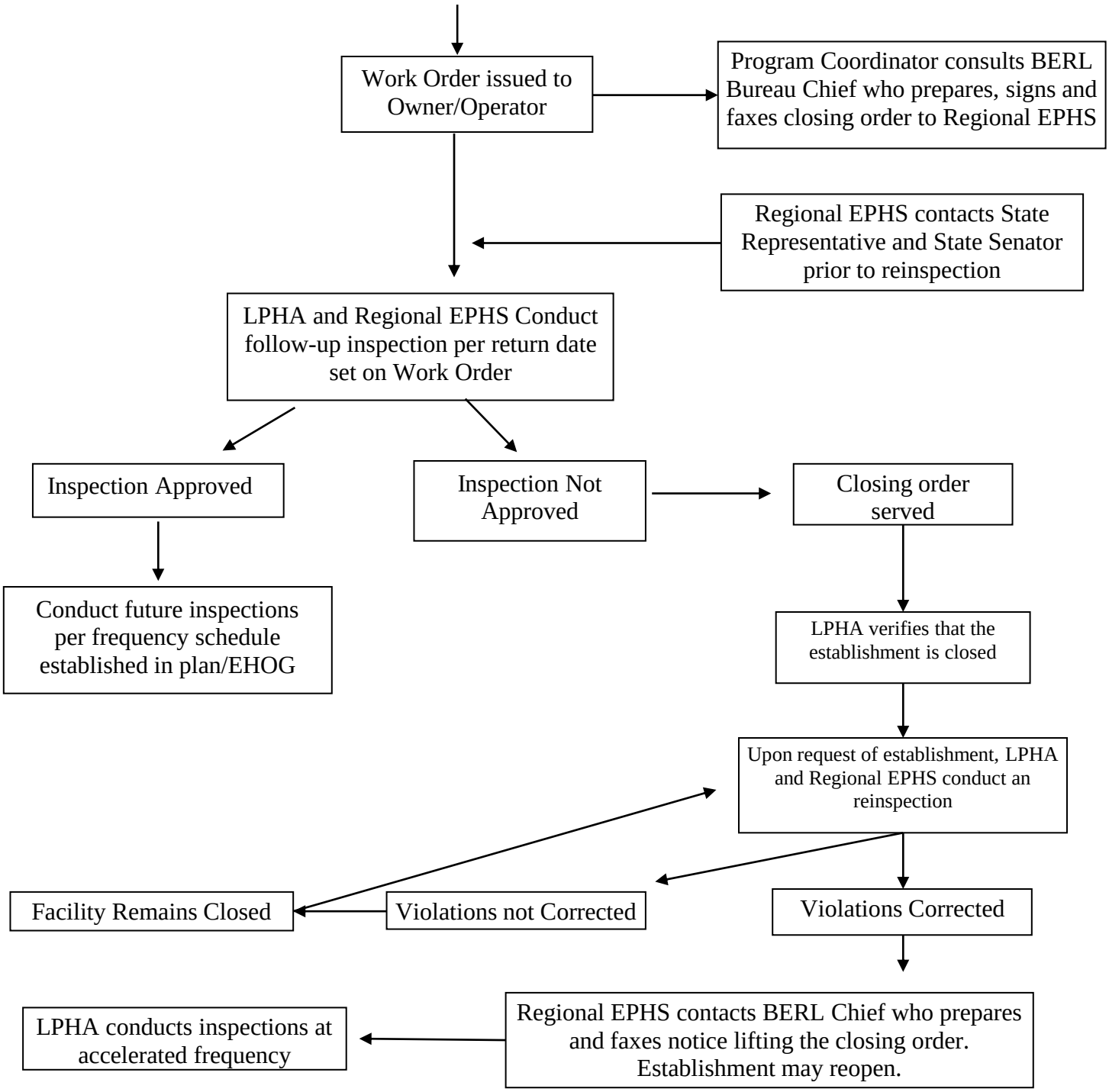Work Order to Closing Order to Resolution