



MISSOURI DEPARTMENT OF **HEALTH & SENIOR SERVICES**

**WE PROMOTE HEALTH AND SAFETY THROUGH PREVENTION, COLLABORATION,
EDUCATION, INNOVATION AND RESPONSE**

INVEST IN INNOVATION TO MODERNIZE INFRASTRUCTURE

Develop and implement a master data system modernization plan

Provide ample resources to implement the foundational public health services model across Missouri

RE-ENVISION AND STRENGTHEN THE WORKFORCE

Develop and implement the DHSS workforce development plan

BUILD AND STRENGTHEN PARTNERSHIPS

Prepare for and sustain effective staff engagement with partners

Support resource sharing and collaboration between public health, health care and direct service providers

USE CLEAR AND CONSISTENT COMMUNICATION TO BUILD TRUST

Examine DHSS communication channels through a citizen journey lens to understand and meet the needs of Missourians

Empower people with public health data that is contextual, transparent, relevant and tailored

Develop and implement resources for programs to align with DHSS standards and amplify messaging through partners

EXPAND ACCESS TO SERVICES

Maximize funding resources to support and sustain programs

Develop and implement an access plan to address unmet needs throughout Missouri

Establish a community voices partnership

Strengthen the public health, health care and direct service workforce

CROSSCUTTING PRIORITY: INCLUDE DIVERSITY AND INCLUSION IN ALL PRACTICES, PROGRAMS AND SERVICES

Create an inclusive work environment that promotes input and trust from all levels and people

Collaborate with health care partners to access data and tailor services to resolve access issues for underserved areas and populations

CROSSCUTTING PRIORITY: PLAN FOR THE INCREASE IN THE AGING POPULATION

Promote opportunities for the aging population to remain or re-engage in the workforce or stay active in their communities through volunteerism

Assess and expand programs and services, and engage partners to support the increase in the aging population

Design and implement a “No Wrong Door” plan to streamline access to social services across state agencies