Transportation Subcommittee

Notes from April 6, 2023 meeting

I. Need more information

- a. Look at reports that have already been completed
- b. What's working well in MO and other states
- c. Is there software to make it easy to see what provider would be available at no or low cost?
- d. Need technology AND training options

II. Need to build network

- a. Way to match / collaborate services across the state to people who need them, regardless of provider
- b. Consider all different kinds of transportation modalities (especially the last mile to get people to where they need to go)

III. Think broadly about "Transportation"

- a. Mobility and Safety
- b. Infrastructure and walkable communities

IV. Rural Missouri

- a. Last mile / walkable communities—bigger challenges in rural areas
- b. Hospitals are closing in rural areas
- c. Gap between Amtrak stations and where people need to go

V. Miscellaneous

- Need to recognize that needs and expectations are different for older adults now than in the past—how to expand options for necessary medical trips with recreational trips
- b. Missouri is rural—need training for aging population on using more simplified transportation apps (Jefferson City has Token app)
- c. Workforce issues: massive operator shortages in rural and urban areas—statewide challenge that's impacting service on streets (losing operators faster than gaining them)
- d. Differences between rural / suburban / urban areas, but common issues
 - i. Limited funding
 - ii. Workforce challenges
 - iii. Older adults have limited access to vehicles
 - iv. Older adults living on very low incomes
- e. Rising operational costs
 - i. Vehicle costs are increasing, which means providers are using vehicles longer (and older vehicles require more maintenance)
 - ii. Shortage of vehicles available
- f. Option for electric vehicles—older adults like it and can track environmental benefits

VI. Next steps

- a. What do we need to do to prepare for the aging population?
- b. What can we change? MPA is a change event—need to look forward!
- c. Future meetings:
 - i. Virtual
 - ii. Quarterly, Thursdays at same time
 - iii. Record meetings