

Lab Web Portal (LWP)

Quick Start Guide



This document provides a quick overview of the Lab Web Portal functionalities. Its goal is to guide you to perform basic portal tasks, like submitting test orders to the Missouri State Public Health Laboratory (MSPHL), monitoring testing progress, and accessing published reports. Its content may differ in some details from some of the products described. This user guide was authored by Missouri State Public Health Laboratory in collaboration with iConnect Consulting, Inc.

All information provided here is subject to change without notice.

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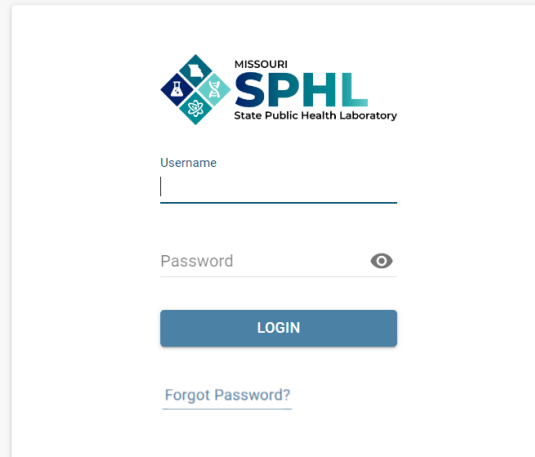
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Welcome to the Lab Web Portal (LWP)

The Production URL

Access the LWP login page by using the following URL:

<https://prod.labwebportal.com/mo/#/auth/login>



©2007 - 2023 iConnect Consulting, Inc. Order Support Technical Support 18 Apr 2023 14:29 8.6.2.2372

- Click the **Order Support** link at the bottom of the page to view laboratory contacts and information on where to send your specimen(s).
- Click **Technical Support** link at the bottom of the page to view technical support contacts.

Username and Password

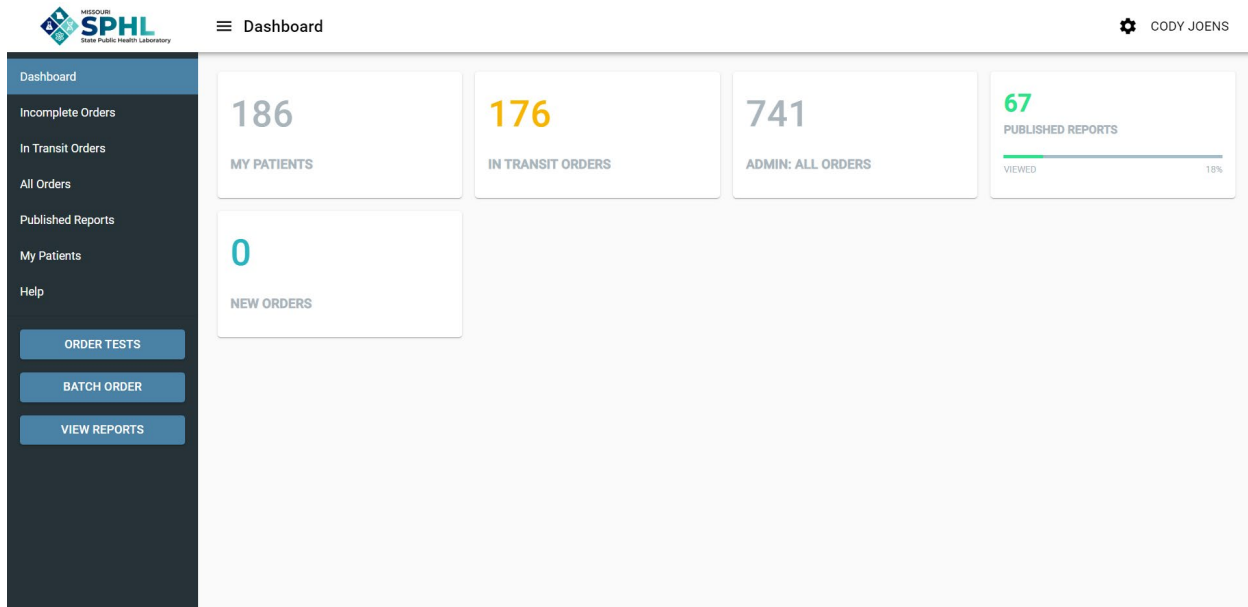
User credentials will be provided by the MSPHL Informatics Unit. To register for a LWP account for submitting test orders and reviewing results, please contact MSPHLInformatics@health.mo.gov or call 573-522-9560.

Forgot Password

Please select the **Forgot Password** button to initiate an automated password reset procedure. For additional password assistance, please contact the MSPHL Informatics Unit at MSPHLInformatics@health.mo.gov or call 573-522-9560.

Navigating the LWP

The Navigation Panel



- **Dashboard** is the first page you will see after signing into the Portal. The Dashboard serves as a quick access point to access commonly utilized modules within LWP such as My Patients, New Orders, and Published Reports. The Dashboard is editable. To customize the Dashboard, select the gear icon in the top right corner of LWP next to your name. After selecting the gear icon, you may reorder or remove tiles from your Dashboard. Once changes have been made: select **Reset** to reset any changes, select **Cancel** to discard any changes, or select **Save** to apply any changes.
- **Incomplete Orders** – Module for viewing orders that have been started, but not yet submitted.
- **In Transit Orders** – Module for viewing orders that have been submitted, but have not yet been received by the laboratory.
- **All Orders** – Module for viewing all orders submitted by user organization regardless of status.
- **Published Reports** – Module for viewing all orders with published reports per user organization. Orders with unread (not viewed) reports are displayed in **bold**; orders with read (viewed) reports are displayed in normal font.
- **My Patients** – Module for viewing patients added to LWP per user organization.
- **Help** – View Portal help.

Note: Not every user role has access to all options shown above.

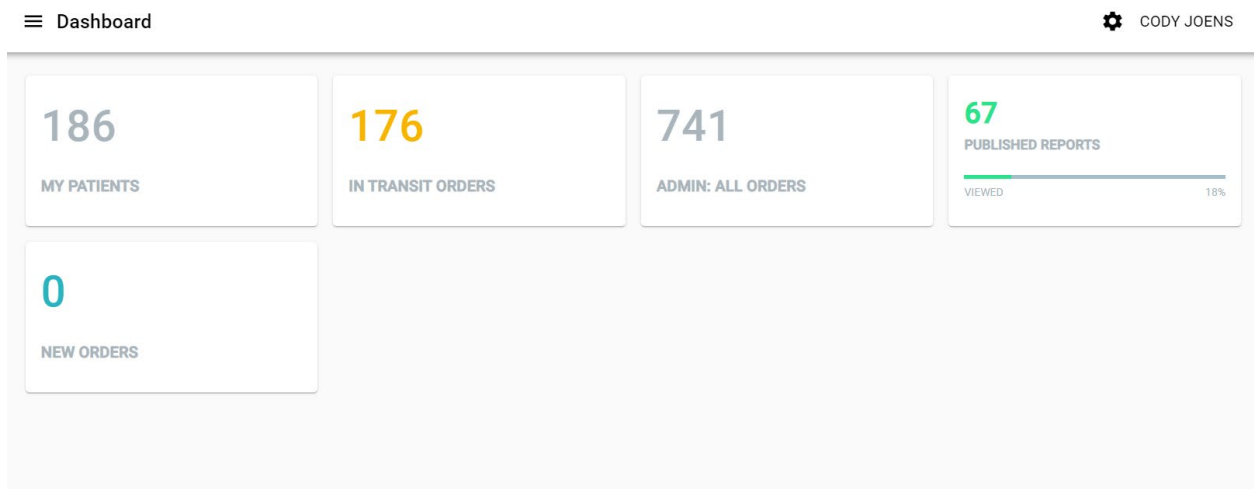
The Call-to-Action Buttons

There are three blue buttons on the bottom-left side of the Navigation Panel.

- **Order Tests** – Order tests using a preconfigured test requisition form.
- **Batch Order** – Order multiple tests at once using a preconfigured batch order template.
- **View Reports** – View all “unread” published reports per user organization.

The Tiles

- The tiles shown on the Dashboard serve as counters and key performance indicators.
- Click any tile to open the applicable module within LWP.
- The number displayed at the top of each tile represents the total number of orders within that specific module per user organization.
- The progress bar shown on the Published Reports tile indicates the percentage of “viewed” reports versus “not viewed” reports.



User Drop-Down Menu

The user drop-down menu in the upper-right corner of LWP offers additional resources. To access the drop-down menu, click your name.

- **Profile** – Allows user to view and edit personal information, notification settings, and change password. Detailed information outlined in next section.
- **Batch Order** – Additional access to preconfigured batch order templates.
- **News** – Displays announcements and notifications submitted by MSPHL staff to alert users of relevant information.
- **Help** – Additional access to view Portal help.
- **Logout** – Log user out of Portal.

User Profile

- **Personal Info** – allows user to view and edit personal information. Default information shown is loaded to user profile by MSPHL Informatics staff in accordance with user’s Attachment A user agreement.

PERSONAL INFO MANAGE NOTIFICATIONS CHANGE PASSWORD

First Name Cody	Last Name Joens	Title
Email Address cody.joens@health.mo.gov	Address	City
State	ZIP	Primary Phone
Primary Fax	Role LWP_StateAdmin	

Organizations
MSPHL
OPENE

- **Manage Notifications** – allows user to add personal preferences for Portal notification events.

PERSONAL INFO **MANAGE NOTIFICATIONS** CHANGE PASSWORD

#	Event	Type	Frequency	Enabled	Delete
1	New Report is available	Email	Immediately	no	

[ADD NOTIFICATION](#)

Enabled

New Report is available Email Immediately

[SAVE](#)

- **Change Password** – allows user to change password prior to expiration.

PERSONAL INFO MANAGE NOTIFICATIONS **CHANGE PASSWORD**

* Current Password

* New Password

* Re-type New Password

Order Tests

Test Requisition Form (TRF)

This section will outline the process of completing the online Test Requisition Form (TRF) to include with specimen being submitted to MSPHL for testing.

1. Click the **Order Tests** call-to-action button to load the available TRF options currently accepted by MSPHL.

Note: Users may have access to one or multiple TRF options depending on user role.

The screenshot shows the MSPHL (Missouri State Public Health Laboratory) 'Order Tests' interface. On the left is a dark sidebar with navigation options: Dashboard, Incomplete Orders, In Transit Orders, All Orders, Published Reports, My Patients, and Help. Below the sidebar are three prominent blue buttons: 'ORDER TESTS', 'BATCH ORDER', and 'VIEW REPORTS'. The main content area, titled 'Order Tests', displays two test requisition tiles. The first tile, 'MO Human Clinical Test Requisition', describes a form for human specimens in Immunology, Virology, Molecular, and Tuberculosis, with 'Missouri' and 'MO' buttons. The second tile, 'SARS-CoV-2 Test', is for the Missouri State Public Health Laboratory, also featuring 'MO' and 'Missouri' buttons.

2. Select the MO Human Clinical Test Requisition tile to begin an order for a Clinical sample submission.

Note: All required fields will be indicated in red with an asterisk.

3. **Select Test Requisition Form Section** – this section prompts the user to make a testing section selection for the sample. If you are unfamiliar with the tests per section delegated by MSPHL, please scroll down to view the unfiltered list of tests per section. Once appropriate testing section has been identified, make selection in the Select Test Requisition section to filter the TRF.

*Select Test Requisition Form (scroll down to view test options by section)

- | | | |
|--|------------------------------------|--|
| <input type="radio"/> Bordetella | <input type="radio"/> Chemistry | <input type="radio"/> Enteric Bacteriology |
| <input type="radio"/> Immunology | <input type="radio"/> Molecular | <input type="radio"/> Parasitology |
| <input type="radio"/> Special Bacteriology | <input type="radio"/> Tuberculosis | <input type="radio"/> Virology |

4. **Submitter Information Section** – this section will be used to record the submitting facility and submitting physician information for the sample.

SUBMITTER INFORMATION ^

*Facility Name
MSPHL Q

Phone Number
(573) 751-3334 Fax Number

Address
101 N. Chestnut St

City	State	Zip Code
Jefferson City	Missouri	65101

Attending Physician/Clinician + Q

Outreach Event | v

- a. **Facility Name** – this field will auto-populate with the user’s default organization. If user has multiple facilities assigned to profile, utilize the search function to select the appropriate submitting facility.


Select a company from the list below

Q Quick Search ≡


FACILITY NAME	ADDRESS	CITY	STATE	ZIP CODE	PHONE NUMBER
MSPHL	101 N. Chestnut St	Jefferson City	Missouri	65101	573-751-3334



- b. **Attending Physician/Clinician** – This field will allow the user to select a physician to add to the test order based on previously stored information. Utilize the search function to search for existing physicians per user organization. To add a new physician, utilize the [+] icon to enter demographic information. Upon entry, this physician will be stored for future use per user organization.

Add New Physician

*Last Name	*First Name
NPI	Phone Number
Address	
City	State  Zip Code
Contact Type Physician	Status Active

- c. **Outreach Event** – this field will allow the user to select an outreach event to assign to the test order. Outreach events allow users to distinguish samples submitted under unique circumstances for tracking purposes. Users may utilize the **Other** option to load a free-text field in which to specify the unique outreach name.
5. **Patient Information Section** – this section will be used to record the patient demographic information for the sample.

PATIENT INFORMATION 

***Last Name**  

- a. **Last Name** – this field will allow the user to select a patient to add to the test order based on previously stored information. Utilize the search function to search for existing patients per user organization. To add a new patient, utilize the [+] icon to enter demographic information. Upon entry, this patient will be stored for future use per user organization.

Add new patient

* Last Name * First Name

* Date Of Birth Phone Number

Address Apt/Suite #

City State | Zip Code

Gender
 Male Female

Race
 American Indian or Alaskan Native Asian Native Hawaiian or Other Pacific Islander
 Black or African American White Other Unknown

Ethnicity
 Hispanic or Latino Not Hispanic or Latino Unknown

CLOSE CLEAR **SUBMIT**

6. **Specimen Information Section** – this section will be used to record information regarding specimen collection and test selection.

SPECIMEN INFORMATION ^

* Collection Date (mm/dd/yyyy) Collection Time (hh:mm)

00:00

* Specimen Type | v

* Test

Immunology ?

Chlamydia (CT) / Gonorrhea (GC) HIV and Syphilis Screening

HIV Screening Syphilis Screening

Syphilis VDRL CSF

- a. **Collection Date** – enter the date of collection using a MM/DD/YYYY format. You may also utilize the calendar widget to complete this field.
- b. **Collection Time** – this field will default to a value of 00:00 as it is not a required field for most Clinical testing. If a facility wishes to provide this information, they may. However, the only Clinical specimens that require time of collection are for Tuberculosis testing.
- c. **Specimen Type** – utilize the drop-down menu to record the specimen type used for sample collection. The specimen type options present in this field will filter based on test requisition form selection in Step 3 to ensure improper combinations are not able to be recorded per testing requirements.

- d. **Specimen Source** – some specimen types will require a specimen source selection. Select the specimen source by clicking the radial button next to the source type. Selecting **Other** will always prompt a free-text field in which to specify the unique source.

Note: Specimen Source is not applicable for all testing. This field will only display when it is required for testing.

*Specimen Type
Isolate X | v

*Specimen Source
 Blood Bronchoalveolar Lavage Cerebrospinal fluid Pleural Fluid Sputum
 Tracheal aspirate Other

*Specify Other

- e. **Test Selection** – select the test to be assigned to the sample by clicking the radial button next to the test name. The available tests within the testing section will filter based on specimen type selection to ensure improper combinations are not able to be recorded per testing requirements.

Note: Some test options may have an **i** icon beside the test name. This icon signifies a *crucial note* that must be acknowledged before proceeding with the test selection. In most cases, this indicates that a test requires prior-approval before submission. Clicking the **i** icon or selecting a test with a crucial note will prompt a blue notification at the bottom of the screen.

Molecular **i**

Ebola PCR **i** MERS-CoV PCR **i**

i This testing option requires pre-approval prior to sample submission. Please contact the Missouri State Public Health Laboratory at 573-751-3334 for instruction on how to obtain testing approval. For detailed instructions on sample collection & submission, please visit <https://health.mo.gov/lab>

- 7. **AOE Questions** – this section will record various ask on order entry questions relevant to the test selection. These questions will vary for each testing section, but will capture data such as medical record numbers, insurance information, vaccination dates, and additional patient data. The answer formats will vary based on the question asked, but will consist of formatted dates, drop-down menus, and free text fields.
- 8. Review the TRF for accuracy. The **Contents** sidebar on the right side of the page will display the status of all fields within the TRF. Any fields indicated by green text with a checkmark have been completed. Any fields indicated by black text have not been completed. Any fields indicated by red text with an asterisk are required fields that have not been completed.

Contents

✓ * Select Test Requisition Form (scroll down to view test options by section)

SUBMITTER INFORMATION

✓ * Facility Name

Attending Physician/Clinician

Outreach Event

PATIENT INFORMATION

* Last Name

9. Once the TRF has been completed, utilize the buttons in the bottom-right to proceed. Select **Submit** to finish the order and generate the TRF form to submit with the sample. Select **Save** to save the order to submit at a later time. This will move the order to the **Incomplete Orders** module. Select **Clear** to clear the contents of the TRF and start over.
 - a. Upon selecting **Submit**, a Certification of Test Order screen will display. If the user wishes to proceed with submitting the test order, click **Agree**. If additional edits need to be made, click **Cancel** to return to the TRF.

Certification of Test Order

By submitting this order for testing, I hereby certify as follows:

- The ordering provider is an individual authorized under State law to order tests or receive test results, or both.
- I certify that the information submitted is true and correct to the best of my knowledge.

CANCEL AGREE

- b. Once the user has certified the test order, an order confirmation screen will display. Select **Print** to generate the TRF form to submit with the sample. Select **Copy Order** to copy the sample's information over to a new order (patient information will not be copied). Select **Close** to exit to a blank TRF.

Note: Each order will have a unique test order number (highlighted in **bold** below) to identify the sample in the various system modules.

Order Placed

Your test order **OIDMO230000047** has been successfully submitted. Please check All Orders section of your Dashboard for status updates.

Click **Print** below to view the completed test requisition form. Submitter must print the form and include it with the specimen when sending to MSPHL.

Click **Copy Order** button to apply current order information to the new order.

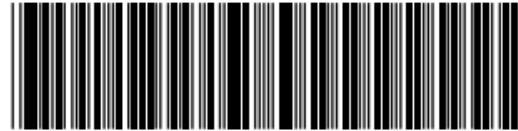
[PRINT](#) [COPY ORDER](#) [CLOSE](#)

Note: The patient specimen must be labeled at the time of collection with two unique identifiers (ex: patient first and last name and date of birth) that matches the test requisition form. Enclose the test requisition form with the specimen.

MISSOURI DEPARTMENT OF HEALTH AND SENIOR SERVICES
 MISSOURI STATE PUBLIC HEALTH LABORATORY
 101 NORTH CHESTNUT STREET, PO BOX 570
 JEFFERSON CITY, MO 65101
 (573) 751-3334
<http://health.mo.gov/lab/index.php>

HIV and Syphilis Screening
 Date Submitted: 4/28/2023 10:36:11 AM CST
 Submitted By: Cody Joens

Accession Number Barcode
 (For SPHL use only)



Order ID: **OIDMO230000047**

Submitter Information	
Facility Name: MSPHL	Fax Number:
Phone Number: (573) 751-3334	
Address: 101 N. Chestnut St	
City: Jefferson City	State: Missouri Zip Code: 65101
Attending Physician/Clinician:	NPI:
Phone Number:	
Address:	
City:	State: Zip Code:
Outreach Event:	
Patient Information	
Last Name: PATIENT INFORMATION	First Name: PATIENT INFORMATION
Date of Birth: 01/10/1990	Phone Number:
Address:	Apt/Suite #:
City:	State: Zip Code:
Gender: Unknown	
Race:	
Ethnicity:	
Client Reference:	
Specimen Information	
Collection Date: 4/28/2023	Collection Time: 00:00
Specimen Type: Serum	
Test: HIV and Syphilis Screening	
AOE Questions	
Patient Pregnant:	
Medical Record/Chart Number:	
Medicaid Number/DCN:	
Patients County of Residence:	
Insurance Information:	
HIV Rapid Testing Preliminary Positive:	
Syphilis:	

The patient specimen must be labeled at the time of collection with two unique identifiers (ex: patient first and last name and date of birth) that matches the test requisition form. Enclose the test requisition form with the specimen.

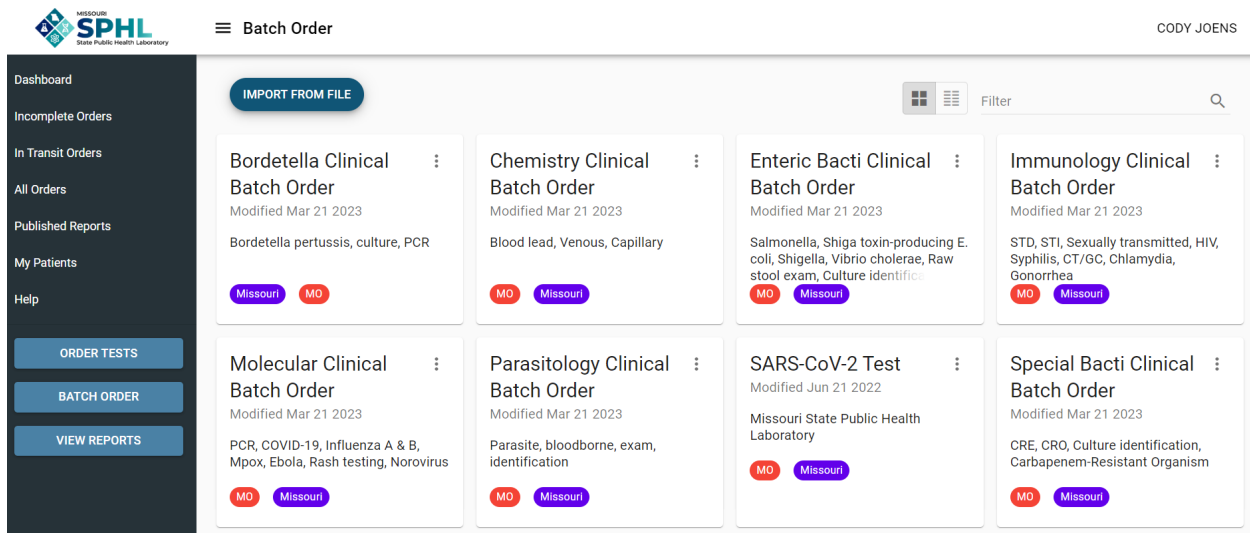
Batch Order

Batch Ordering System

This section will outline the process of completing a batch order for multiple specimen submissions within one testing section utilizing the built in batch ordering system.

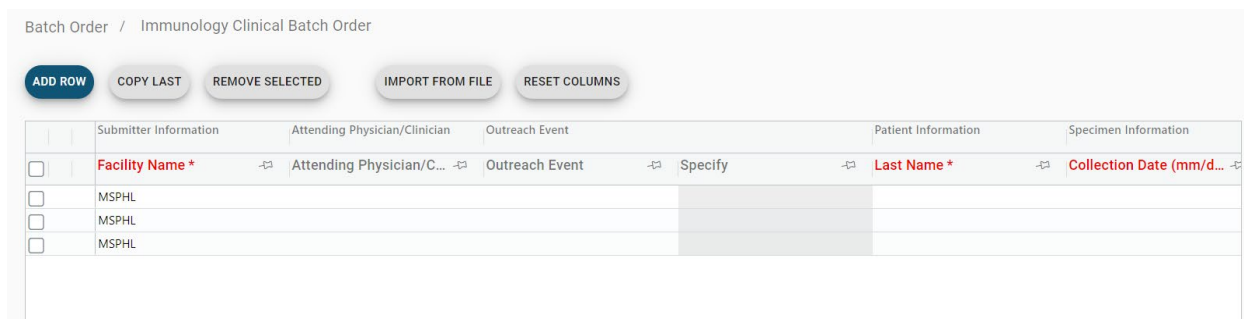
1. Click the **Batch Order** call-to-action button to load the available batch order options currently accepted by MSPHL.

Note: Each laboratory testing section has its own unique batch order tile. The batch order tiles contain key words to help users understand each section’s test offerings.



2. Select a batch order template to proceed to that testing section’s batch ordering system.

Note: The overall layout and functionality of each testing section batch order system will be the same. The difference between each testing section batch order system will be the test selection offerings, the specimen types, and the ask on order entry questions.



3. Each row in the batch ordering system represents a patient test order. Each column represents a field on the TRF. The fields will be identical to the fields from the **Order Tests** module. The filtering functionality will also be present in the batch ordering system to ensure improper combinations are not able to be recorded per testing requirements. Select the **Add Row** button to add as many rows as needed.
4. Once all test orders have been added as new rows and completed, select **Submit** to proceed with the orders.
 - a. If any errors are present in the batch ordering system, LWP will notify the user of invalid data. An error icon (!) will be present at the beginning of the affected row. All affected cells will be outlined in red. These errors must be corrected in

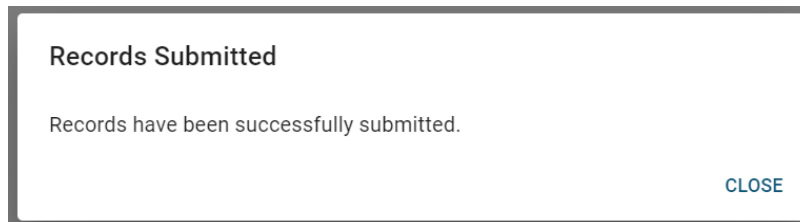
order to submit the batch order. You may also click the error icon (!) to see a list of all errors within a row.

Batch Order / Immunology Clinical Batch Order

ADD ROW COPY LAST REMOVE SELECTED IMPORT FROM FILE RESET COLUMNS

	Submitter Information	Attending Physician/Clinician	Outreach Event	Patient Information	Specimen Information	
	Facility Name *	Attending Physician/C...	Outreach Event	Specify	Last Name *	Collection Date (mm/d...
<input type="checkbox"/>						
<input type="checkbox"/>	Submit errors (click on the item to navigate to it):					
<input type="checkbox"/>	Last Name - This field is required					
<input type="checkbox"/>	Collection Date (mm/dd/yyyy) - This field is required					
	Specimen Type - This field is required					
	Test - This field is required					

- b. If no errors are present in the batch ordering system, LWP will require the user to select **Submit** again. Once the orders have been successfully submitted, a confirmation will display.



Note: The batch ordering system does not prompt users to print at this time. However the test requisition forms must still be enclosed with their respective specimens.

5. To print the TRFs for the batch order samples, visit the **In Transit Orders** module. Samples within the batch will be indicated by **Batch Key** and numbering system (x of y). It may be necessary to scroll right to view the **Batch Key** column.
6. Check the box to the left of each order within the batch. Once all orders have been selected, click the **Print** icon at the top of the page to generate the test requisition forms to enclose with their respective specimens.

In Transit Orders 179 CODY JOENS

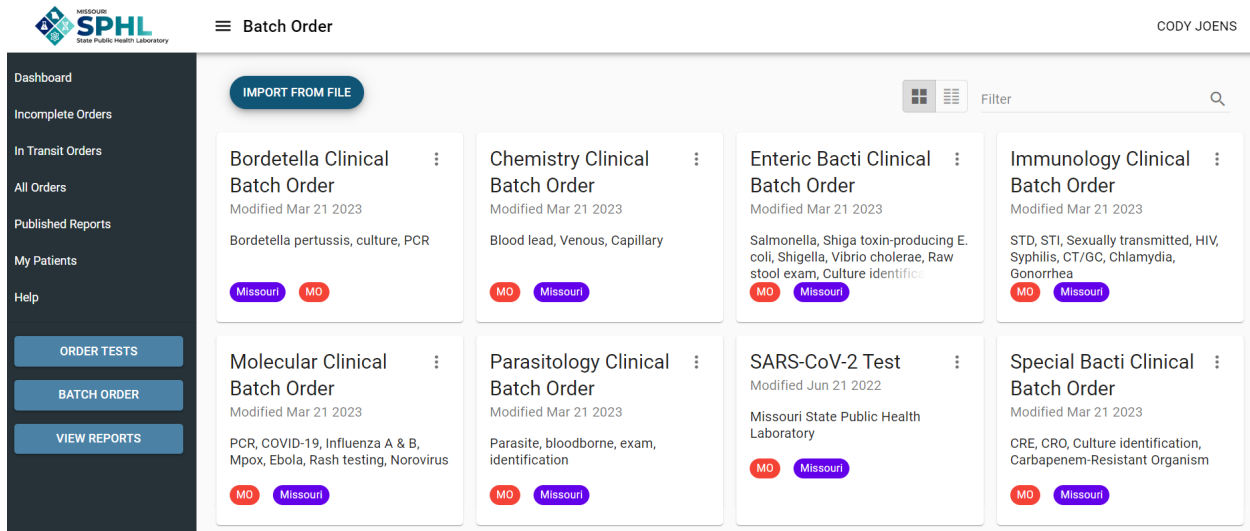
2 SELECTED							
	PATIENT DOB	PATIENT MRN	DATE COLLECTED	DATE SUBMITTED	SPECIMEN TYPE	FACILITY NAME	BATCH KEY
<input checked="" type="checkbox"/>	01/10/1990		04/28/2023	04/28/2023 11:47 am	Swab	MSPHL	BMO230000006 (2 of 2)
<input checked="" type="checkbox"/>	01/04/1990		04/28/2023	04/28/2023 11:47 am	Plasma	MSPHL	BMO230000006 (1 of 2)

Batch Ordering Template

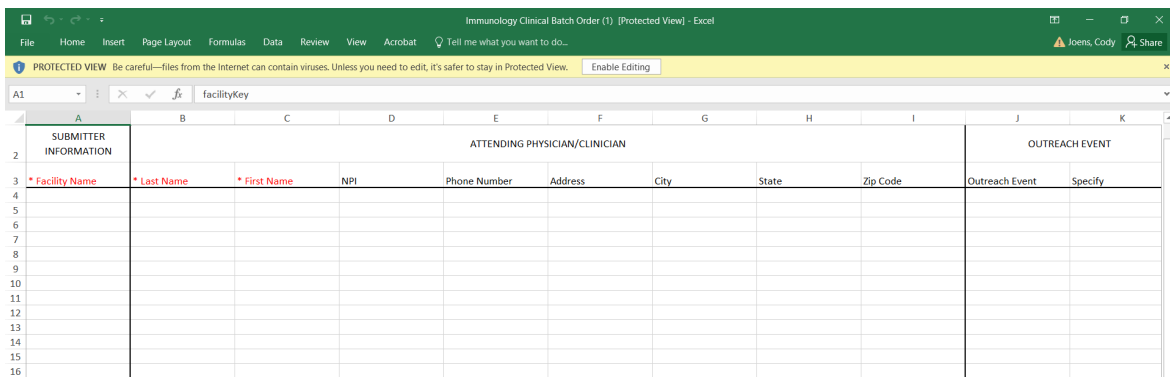
This section will outline the process of completing a batch order for multiple specimen submissions within one testing section utilizing a downloadable Microsoft Excel template.

1. Click the **Batch Order** call-to-action button to load the available batch order options currently accepted by MSPHL.

Note: Each laboratory testing section has its own unique batch order tile. The batch order tiles contain key words to help users understand each section’s test offerings.

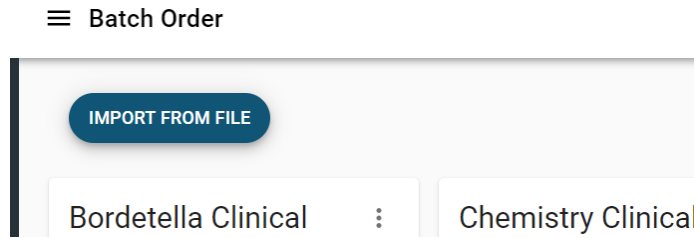


2. Select the **Actions** button (three vertical dots) in the top right corner of the selected batch order tile.
3. Select **Download Import Template** from the actions list. An xlsx (Excel) file will download. You may be prompted to determine where the file is saved to, or it may default to your Downloads folder. It is a useful practice to save the template to your Desktop for easy access.
4. Open the Excel file and fill in the required fields for each column. Each row will be a new patient order.

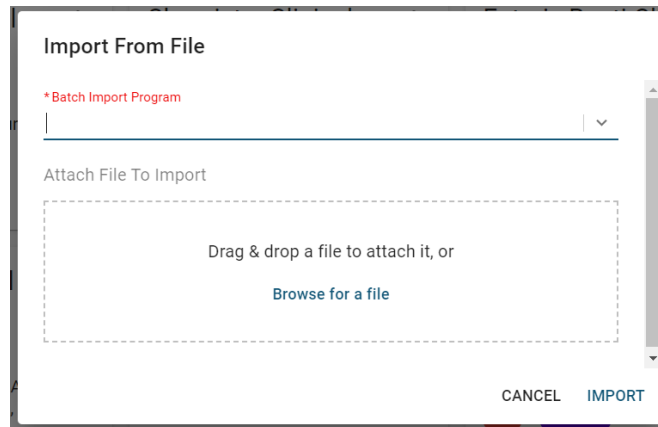


Note: It may be necessary to click the **Enable Editing** button before filling out the sheet. Please note that some fields may contain drop-down menus. Additionally, the filtering functionality seen in the test order TRF and batch ordering system preventing improper testing combinations will not be present in the Excel sheet.

5. Once the Excel sheet has been filled out completely with each test order, save and close.
6. Return to LWP and select the **Import From File** call to action button at the top of the **Batch Order** page.



7. The **Import From File** feature will display. Select the appropriate batch ordering system from the drop-down menu. This will be the matching system to the Excel template that was downloaded.



8. Once the batch import system has been selected from the drop-down menu, either drag-and-drop the file from its saved location on your machine, or choose **Browse for a file** to locate it.
9. Click **Import** to import the data from the Excel template into the batch ordering system. LWP will validate the data.
 - a. If any errors were present in the Excel template, LWP will notify the user of invalid data. An error icon (!) will be present at the beginning of the affected row. All affected cells will be outlined in red. These errors must be corrected in order to submit the batch order. You may also click the error icon (!) to see a list of all errors within a row.

Batch Order / Immunology Clinical Batch Order

ADD ROW COPY LAST REMOVE SELECTED IMPORT FROM FILE RESET COLUMNS

	Submitter Information	Attending Physician/Clinician	Outreach Event	Patient Information	Specimen Information
<input type="checkbox"/>	Facility Name *	Attending Physician/C...	Outreach Event	Specify	Last Name * Collection Date (mm/d...
<input type="checkbox"/>	Submit errors (click on the item to navigate to it):				
<input type="checkbox"/>	Last Name - This field is required				
<input type="checkbox"/>	Collection Date (mm/dd/yyyy) - This field is required				
	Specimen Type - This field is required				
	Test - This field is required				

10. If no errors were present, or once all errors have been corrected, select **Submit** to proceed with the orders. Select **Submit** again to receive confirmation.

Records Submitted

Records have been successfully submitted.

[CLOSE](#)

Note: The batch ordering system does not prompt users to print at this time. However the test requisition forms must still be enclosed with their respective specimens.

11. To print the TRFs for the batch order samples, visit the **In Transit Orders** module. Samples within the batch will be indicated by **Batch Key** and numbering system (x of y). It may be necessary to scroll right to view the **Batch Key** column.
12. Check the box to the left of each order within the batch. Once all orders have been selected, click the **Print** icon at the top of the page to generate the test requisition forms to enclose with their respective specimens.

In Transit Orders CODY JOENS

2 SELECTED
🖨️
✕


	PATIENT DOB	PATIENT MRN	DATE COLLECTED	DATE SUBMITTED	SPECIMEN TYPE	FACILITY NAME	BATCH KEY
<input checked="" type="checkbox"/>	01/10/1990		04/28/2023	04/28/2023 11:47 am	Swab	MSPHL	BMO230000006 (2 of 2)
<input checked="" type="checkbox"/>	01/04/1990		04/28/2023	04/28/2023 11:47 am	Plasma	MSPHL	BMO230000006 (1 of 2)

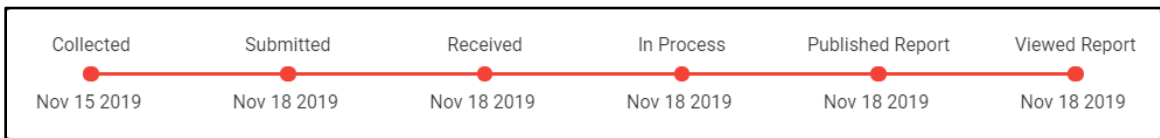
Accessing Orders, Results, and Patients

Tracking Order Status

To see a status of your test order, open **All Specimens** grid, locate your order and look for a value in the **Status** column. It can be one of the following:

- **InTransit** – order has been submitted but not yet received by the lab
- **ReceivedInLab** – order has been received in lab but not yet tested
- **InProcess** – order is being tested by the lab
- **Released** – testing is done, order is released, results reports published
- **Canceled** – order is canceled

To view order related events across time, open **All Specimens** grid, locate your order and hover over  icon:




Viewing Reports

To view new (i.e. unread) published reports, click the **View Reports** call to action button in the navigation bar.

The screenshot shows the SPHL dashboard with a navigation bar on the left containing 'Dashboard', 'Incomplete Orders', 'In Transit Orders', 'All Orders', 'Published Reports', 'My Patients', and 'Help'. The main area has a 'View Reports' button with a notification badge '55' and a 'Quick Search' field. Below is a table of test orders:

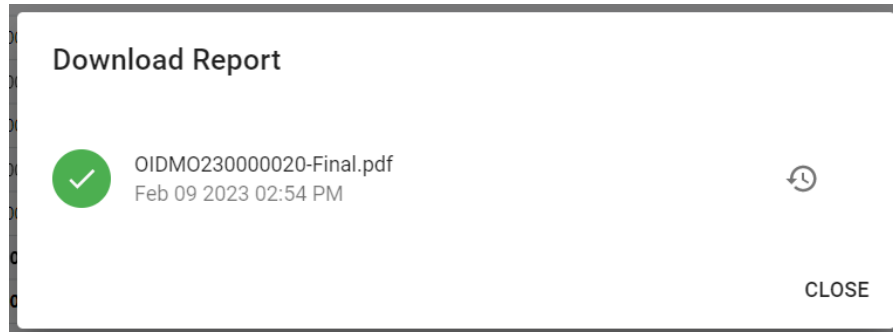
	SPECIMEN ID	ACCESSIONING LIMS ID	PATIENT NAME	PATIENT DOB	FACILITY NAME	PATIENT MRN	DATE COLLECTED
<input type="checkbox"/>	506118		Patient, H	05/12/2012	MSPHL		11/10/2020
<input type="checkbox"/>	506119		Charlie, Chris	01/01/2001	MSPHL		11/10/2020
<input type="checkbox"/>	506120		Gibbs, Jethro	01/01/1950	MSPHL		11/10/2020
<input type="checkbox"/>	506265		Bravo, B C	01/02/1980	MSPHL		11/12/2020
<input type="checkbox"/>	506274		Hotel, H I	01/08/1980	MSPHL		11/12/2020
<input type="checkbox"/>	506278		November, N O	01/14/1980	MSPHL		11/12/2020
<input type="checkbox"/>	506281		Quebec, Q P	01/17/1980	MSPHL		11/12/2020
<input type="checkbox"/>	506284		Tango, T	01/20/1980	MSPHL		11/12/2020
<input type="checkbox"/>	506399		Bravo, C C	01/02/1980	MSPHL		11/17/2020
<input type="checkbox"/>	506395		Echo, F F	01/05/1980	MSPHL		11/17/2020
<input type="checkbox"/>	506393		Kilo, L L	01/11/1980	MSPHL		11/17/2020
<input type="checkbox"/>	506392		Hotel, I I	01/08/1980	MSPHL		11/17/2020



- Not viewed orders are displayed in bold.

- Once report has been viewed, the order disappears from the Unread Reports module and moves to the **Published Reports** module.
- Click on  icon to view all published patient reports associated with an order.

Note: The latest report will always appear on top.

- Unopened report will have a “NEW” tag in red and no checkmark inside the green circle. The type of the report (Final, etc.) will be displayed as a part of the PDF name.



- Use  to open report history which provides an audit trail of all the actions taken on the report (viewing, sharing, etc.)
- Click on  icon to share published patient report with a 3rd party.

Share with a 3rd Party

If you would like to share this report with another individual, please enter their email address below. Please note that you are responsible for verifying that the receiver has appropriate rights to view the information (ex. PHI, Laboratory) provided in this report. This email is not encrypted.

Subject
(optional)

***Emails**



Message

(optional)

CLOSE

- Populate **Subject**, **Email** addresses, **Message** and click **Submit**.

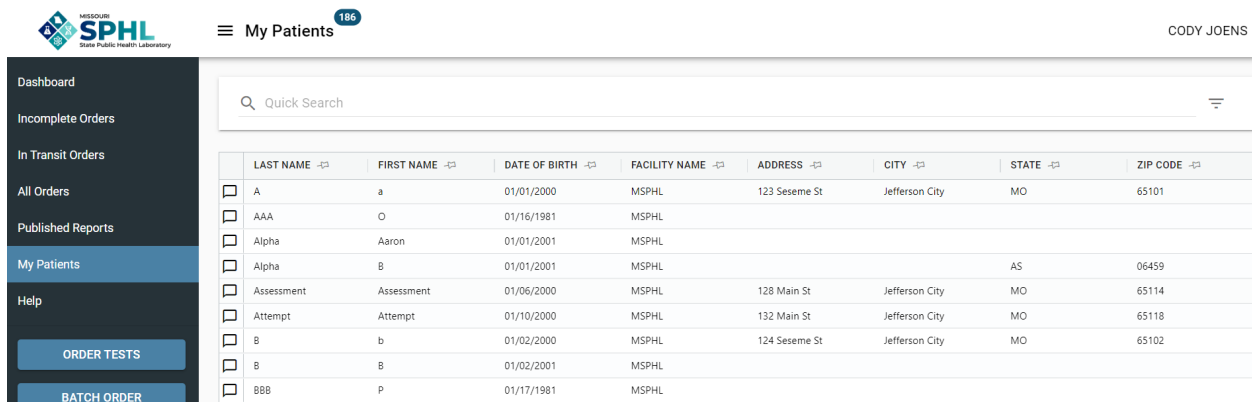
Note: recipient will get temporary access to the portal to download shared reports.

- To download or share multiple patient reports at once, select multiple orders and then click on  to download a single PDF with multiple patient reports or  to share multiple patient reports at once. Results Reports can also be viewed in the **All Specimens** module.

My Patients Module

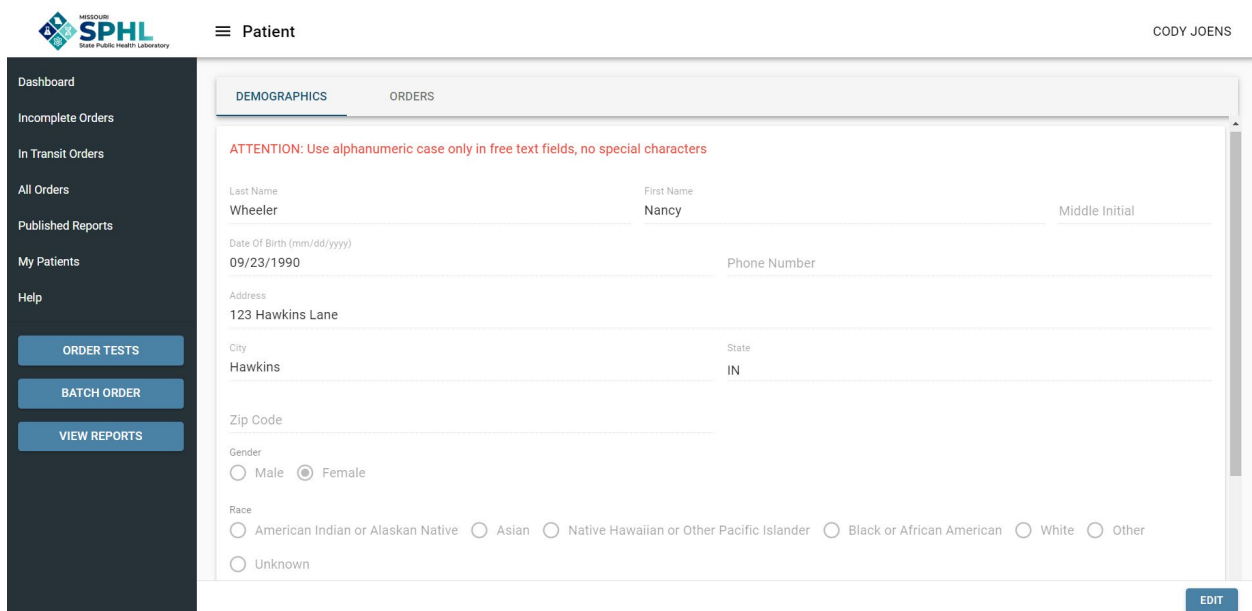
This module will allow users to view all patients and associated patient data, such as demographics and order history, stored in LWP per user organization.

The default screen for the **My Patients** module will display a list of all patients per user organization. This list can be sorted by any column by clicking the column name.



	LAST NAME	FIRST NAME	DATE OF BIRTH	FACILITY NAME	ADDRESS	CITY	STATE	ZIP CODE
<input type="checkbox"/>	A	a	01/01/2000	MSPHL	123 Seseme St	Jefferson City	MO	65101
<input type="checkbox"/>	AAA	O	01/16/1981	MSPHL				
<input type="checkbox"/>	Alpha	Aaron	01/01/2001	MSPHL				
<input type="checkbox"/>	Alpha	B	01/01/2001	MSPHL			AS	06459
<input type="checkbox"/>	Assessment	Assessment	01/06/2000	MSPHL	128 Main St	Jefferson City	MO	65114
<input type="checkbox"/>	Attempt	Attempt	01/10/2000	MSPHL	132 Main St	Jefferson City	MO	65118
<input type="checkbox"/>	B	b	01/02/2000	MSPHL	124 Seseme St	Jefferson City	MO	65102
<input type="checkbox"/>	B	B	01/02/2001	MSPHL				
<input type="checkbox"/>	BBB	P	01/17/1981	MSPHL				

Selecting a patient from the list will allow you to view additional patient data. The **Demographics** screen will allow you to view and edit the patient's demographics, which save according to the patient's first, or most recently updated order.



ATTENTION: Use alphanumeric case only in free text fields, no special characters

Last Name: Wheeler | First Name: Nancy | Middle Initial: _____

Date Of Birth (mm/dd/yyyy): 09/23/1990 | Phone Number: _____

Address: 123 Hawkins Lane

City: Hawkins | State: IN

Zip Code: _____

Gender: Male Female

Race: American Indian or Alaskan Native Asian Native Hawaiian or Other Pacific Islander Black or African American White Other Unknown

[EDIT](#)

The **Orders** screen will allow you to view the patient’s order history, status of orders, as well as access any published reports.

The screenshot displays the SPHL Orders screen for patient CODY JOENS. The interface includes a sidebar with navigation options: Dashboard, Incomplete Orders, In Transit Orders, All Orders, Published Reports, My Patients, and Help. The main area has tabs for DEMOGRAPHICS and ORDERS, with a search bar and a table of orders.

	PORTAL ID	STATUS	SPECIMEN ID	DATE COLLECTED	DATE SUBMITTED	FACILITY NAME	SPECIMEN TYPE
<input type="checkbox"/>	QIDMC230000020	InProcess	509735	02/09/2023	02/09/2023 02:09 pm	MSPHL	Swab - Nasal
<input type="checkbox"/>	QIDMC230000019	InTransit		02/09/2023	02/09/2023 10:37 am	MSPHL	Swab - Nasal
<input type="checkbox"/>	QIDMC230000018	InTransit		02/06/2023	02/07/2023 04:24 pm	MSPHL	Swab - Nasal
<input type="checkbox"/>	QIDMC220000086	InTransit		09/27/2022	09/28/2022 12:43 pm	MSPHL	Serum
<input type="checkbox"/>	QIDMC220000085	InTransit		09/27/2022	09/28/2022 12:42 pm	MSPHL	Swab - Nasal
<input type="checkbox"/>	QIDMC220000073	InTransit		09/26/2022	09/27/2022 10:52 am	MSPHL	Swab - Nasal
<input type="checkbox"/>	QIDMC220000029	Canceled		04/28/2022	04/29/2022 10:36 am	MSPHL	Swab - Nasal
<input type="checkbox"/>	QIDMC220000028	InTransit		04/28/2022	04/29/2022 10:35 am	MSPHL	Swab - Nasal
<input type="checkbox"/>	QIDMC220000027	Canceled		04/26/2022	04/27/2022 02:43 pm	MSPHL	Swab - Nasal
<input type="checkbox"/>	QIDMC220000026	Canceled		04/26/2022	04/27/2022 02:42 pm	MSPHL	Swab - Nasal
<input type="checkbox"/>	QIDMC220000024	InTransit		04/06/2022	04/07/2022 09:25 am	MSPHL	Swab - Nasal
<input type="checkbox"/>	QIDMC210000472	InTransit		08/17/2021	08/18/2021 10:58 am	MSPHL	Serum

Laboratory Contacts

For assistance with navigating the LWP, submitting test orders, or questions regarding any of the portal modules:

- MSPHL Informatics Unit
 - MSPHLInformatics@health.mo.gov
 - 573-522-9560

For technical assistance such as establishing user accounts, username and password questions, locked accounts, and outages:

- MSPHL Informatics Unit
 - MSPHLInformatics@health.mo.gov
 - 573-522-9560

To order kits and supplies or for courier information:

- MSPHL Central Services Unit
 - 573-751-4830

For questions about testing, or to obtain prior approval:

- MSPHL Main Support Line
 - 573-751-3334
 - Please indicate which test or testing section to the receptionist in order to be routed to the appropriate area of the Laboratory.

- MSPHL Website
 - <https://health.mo.gov/lab/>